

## 2021 Virginia Emergency Management Symposium At-A-Glance Schedule

#### Monday, June 14

	monady, cano i i	
	8:30 a.m 9:15 a.m.	Welcome, Color Guard, Invocation and Opening Remarks
	9:25 a.m 10:25 a.m.	Breakouts A1-A3
	5 minute promotional	presentation - Salamander Technologies, LLC
	10:35 a.m 11:35 a.m.	Breakouts B1-B3
5 minute promotional presentation - BOLDplanning, Inc.		
5 minute promotional presentation - Alliance Solutions Group, Inc.		
	Noon - 1:00 p.m.	Lunch and Learn
	10 minute promotiona	I presentation - EM Partners
	1:15 p.m 2:00 p.m.	Post-Lunch Chat Networking Session
	Tuesday, June 15	
	8:30 a.m 9:30 a.m.	Coffee and Camaraderie Networking Session
	Noon - 12:45 p.m.	Lunch and Learn
10 minute promotional presentation - AshBritt, Inc.		

10 minute promotional presentation - AshBritt, Inc.
 1:00 p.m. - 1:15 p.m. General Announcements

 10 minute promotional presentation - Catalyst Communications
 Technologies, Inc.
 1:25 p.m. - 2:25 p.m. Breakouts C1-C3
 5 minute promotional presentation - Rappahannock Electric Cooperative
 2:35 p.m. - 3:35 p.m. Breakouts D1-D3
 5 minute promotional presentation - Hyper-Reach
 3:45 p.m. - 4:45 p.m. Breakouts E1-E3

Special thank you to Alexandra Rubin, VDEM for designing the 2021 What Now? cover.

#### Wednesday, June 16

8:30 a.m 8:45 a.m.	General Announcements		
10 minute promotional presentation - Veoci			
8:55 a.m 9:55 a.m.	Breakouts F1-F3		
5 minute promotional presentation - Mackay Communications, Satellite Solutions			
10:05 a.m 11:05 a.m.	Breakouts G1-G3		
5 minute promotional presentation - CrowderGulf, LLC			
11:15 a.m 12:15 p.m.	Breakouts H1-H2		
7:15 p.m.	Bingo / Game Night (games begin at 7:30 p.m.)		

#### Thursday, June 17

8:30 a.m 9:30 a.m.	Coffee and Camaraderie Networking Session	
Noon - 12:45 p.m.	Lunch and Learn	
10 minute promotional presentation - The Olson Group, LTD		
1:00 p.m 2:00 p.m.	Breakouts I1-I3	
5 minute promotional presentation - IEM		
2:10 p.m 3:10 p.m.	Breakouts J1-J3	
3:20 p.m 4:30 p.m.	General Announcements, Closing Presentation and Comments	
5 <i>minute promotional</i> 2:10 p.m 3:10 p.m.	<i>presentation - IEM</i> Breakouts J1-J3	

# **General Symposium Information**

Agenda Changes/Notices/Messages - Text VEMS21 to 888-777 to sign up for updates, notices of agenda changes and other announcements.

## **VEMA CODE OF CONDUCT**

By registering for the VEMA Symposium, I do hereby agree to conduct myself in an appropriate manner at all times and agree to abide by the VEMA Code of Conduct. If for any reason I fail to meet the standards as set forth under the VEMA Code of Conduct, I understand that I may be asked to leave the Symposium without refund as determined by the officers of VEMA. The VEMA Code of Conduct may be found on the VEMA website or by contacting the VEMA office at 804-643-0080.

## Monday, June 14 8:30 a.m. - 10:25 a.m. Opening, Breakout Sessions - A

8:30 a.m. – 9:15 a.m.

#### Welcome, National Anthem, Invocation, and Opening Ceremonies

Robert Foresman, 2019-2021 President, VEMA

The Honorable Ralph Northam, Governor of Virginia

The Honorable Brian Moran, Virginia Secretary of Public Safety and Homeland Security (Invited) Curtis Brown, State Coordinator for Disaster Services, Virginia Department of Emergency Management

#### 9:25 a.m. – 10:25 a.m. Breakout Sessions - A

#### A-1: Virginia Beach FRC & FAC Response to May 31 Active Shooter

Danielle Progen, Director, Virginia Beach Office of Emergency Management

Ken Spivey, Captain, Virginia Beach Police Department

Jim Thornton, Clinical Services Administrator - Child & Youth Behavioral Health Division, Virginia Beach Department of Human Services

The panel will discuss Virginia Beach's response to establish and operate a Family Reunification Center and Family Assistance Center following the May 31, 2019, active shooter incident on the Virginia Beach Municipal Center campus. The panel will discuss what went well, lessons learned, and key takeaways that will help other localities in their FRC / FAC planning.

# A-2: Let's Prepare the Community - A Deep Dive into NYC Emergency Management's Community Emergency Planning Toolkit

Moriah Washington, Director of Community Engagement, NYC Emergency Management

This session shows the importance of how community preparedness strategies play a critical role in emergency response and recovery. Learn about NYC Emergency Management's efforts to lead communities through an integration and planning process, which includes a training program, Community Emergency Planning Toolkit, and a Community Preparedness Council. Studies have shown that social capital – how connected a community is before an emergency – defines how quickly and successfully it recovers. A connected community better understands its physical and social environment, has established communication networks, and knows how best to use existing resources. Emergency managers can support local efforts by infusing and equipping community organizations, faith-based organizations and existing community networks with practical emergency planning resources. We will share lessons learned from our engagement efforts and resources and tools emergency managers can use to support communities in their jurisdictions. We will also discuss how community networks can be integrated in the EOC and support the emergency response during local and major incidents.

#### A-3: Commanding the Chaos on the Interstate 64 Queens Creek Bridge

Stephen Kopczynski, Fire Chief/Coordinator of Emergency Management, York County Department of Fire and Life Safety

On December 22, 2019, a significant vehicle crash occurred on the Queens Creek Bridge located on Interstate 64 in York County, Virginia. The crash involved 75 vehicles along a section of the interstate which was being widened for additional travel lanes and on one of the bridges over Queens Creek. Multiple agencies (and offsite facilities/resources) managed the incident in a well-coordinated and collaborative fashion to mitigate the results of the incident. This presentation will discuss the incident, primarily from a fire/rescue perspective, but with knowledge of the efforts by other agencies.





# **SERVING VIRGINIA**



# **EXERCISES**

PLANNING

**ANALYSIS** 



300 N Washington St, Suite 600 Alexandria, VA 22314

Tel: 703-518-9982 info@olsongroupltd.com

AVAILABLE ON THE VDEM OPTIONAL USE AND EMERGENCY SERVICES CONTRACTS

## Monday, June 14 10:35 a.m. - 2:00 p.m. Breakout Sessions - B, Lunch & Learn, and Post-Lunch Chat Networking

10:35 a.m. – 11:35 a.m. Breakout Sessions - B

#### B-1: After the Crime: Ensuring Victim-Centered Services After Trauma

Julia Fuller-Wilson, State Crisis Response Coordinator, Department of Criminal Justice Services Carolyn Dellorso, Ombudsman, Virginia Victim's Fund

This presentation will focus on recovery efforts following a criminal mass casualty event. The presenters will discuss the codified requirements of local emergency management agencies, the resources available to victims and localities, and lessons learned from the crisis response efforts following the Virginia Beach shooting.

#### B-2: Cyber Risks to Transportation, Water and Power Systems and How to Secure Them

Rick Tiene, Vice President of Smart Cities, Government & Critical Infrastructure, Mission Secure, Inc. Every day we are seeing more examples of hackers are becoming increasingly sophisticated and emboldened. Operational technology (OT) used in transportation and traffic management signaling systems, water processing and power generation and delivery are prime targets due to their inherent vulnerabilities and the severity of the potential impact to public safety. As we look to the future, the move towards Smart Cities will only increase these vulnerabilities, the desirability to attack them and adverse impacts. State and local jurisdictions need to strengthen protection around the related components, controllers and cabinets in an effective, efficient and deployable manner. This presentation will highlight the core cyber-physical issues and strategic approaches to begin addressing them.

#### B-3: Incident Command at Active Violence Events: Voices From the Field

Stephen Owen, Professor of Criminal Justice, Radford University

Drawing upon interviews with persons who have served in command roles during active violence events, a review of after-action reports, and training protocols, this presentation will highlight findings related to "best practices" and "lessons learned" in preparing for, establishing, and implementing incident command. Reflections on both successes and areas for improvement can provide tangible guidance for planning, preparedness, exercising, and training, all focused on building readiness should an active violence incident occur. A series of "maxims for active violence incident command" will be presented - drawn primarily from the experiences of those

who have overseen responses - including the roles of law enforcement, the fire service, emergency medical providers, and hospitals.

#### Noon – 1:00 p.m.

#### Lunch & Learn: Leadership in Crisis - When Your Own People Are Affected

Erin Sutton, Chief Deputy State Coordinator, Virginia Department of Emergency Management

Discussion on leading as an emergency manager when your locality is deeply affected. I will discuss managing an Emergency Operations Center when you don't have all the answers, when you are grieving for those that have been lost and when all eyes are looking to your guidance.

#### 1:15 p.m.- 2:00 p.m.

#### Post-Lunch Chat Networking Session with Special Guest Chief Deputy State Coordinator Erin Sutton

Erin will be joining us for a post-lunch networking event, no script necessary! Bring your post-lunch coffee or afternoon pick-me-ups while we hear how Erin's transition to VDEM is going.





AshBritt is proud to partner with VEMA and VDEM and to support the Symposium.

THANK YOU FOR YOUR LEADERSHIP AND WORK DURING THE PANDEMIC.



-THERE WHEN YOU NEED US-

## Tuesday, June 15 8:30 a.m. - 9:30 a.m. & Noon - 2:25 p.m. Coffee Networking, Lunch & Learn and Breakout Sessions - C

8:30 a.m. - 9:30 a.m.

#### Coffee and Camaraderie Networking

This is an on-the-fly chat encouraging the human connection at VEMS! Bring your breakfast sandwich and coffee for a chance to network with emergency managers and stakeholders from around the Commonwealth and beyond. Hosted by our networking team, we will encourage questions and answers and have a list of VDEM updates to share! This could be the perfect opportunity for some one-on-one time with select VDEM leadership attendees.

#### Noon - 12:45 p.m.

#### Lunch & Learn: What Now? What's Next?

#### Mary Ann Tierney, Acting FEMA Deputy Administrator, FEMA

The COVID environment has presented new challenges to the emergency management community. This presentation will address what FEMA is doing to address these challenges, what challenges and changes are on the horizon, and how we can all work together to prepare for what's to come.

1:00 p.m. - 1:15 p.m. **Announcements** 

#### 1:25 p.m. - 2:25 p.m. Breakout Sessions - C

# C-1: Building Resilient Infrastructure and Communities (BRIC) Program: Leveraging Economic Development Partnerships

Angel Gillette, HMA Non-Disaster Program Manager, FEMA Region 3, Mitigation Division, HMA Branch

Building Resilient Infrastructure and Communities (BRIC) will support states, local communities, tribes and territories as they undertake hazard mitigation projects, reducing the risks they face from disasters and natural hazards. BRIC is a new FEMA pre-disaster hazard mitigation program that replaces the existing Pre-Disaster Mitigation (PDM) program.

# C-2: Review of the 2020 Hurricane Season and National Weather Service Product Changes for the Future

Phil Hysell, Warning Coordination Meteorologist,, NWS Blacksburg

Chris Strong, Warning Coordination Meteorologist, NWS Sterling

After an active 2020 Hurricane season, the NWS offices that support Virginia would like to review the impacts from the storms and discuss lessons learned and best practices that can improve future services. Also, the NWS has been, and will be, consolidating and reformatting some of its watch, warning and advisory products over the next several years. These changes could have significant impacts on partners. Lastly, are you aware of all the different ways the NWS can provide weather support for all different kinds of events, from festivals, fairs, sporting events and more? Large or small there are products and services that the NWS can provide to assist in your decision making for how weather could impact your event.

#### C-3: Commanding the Chaos on the Interstate 64 Queens Creek Bridge

Stephen Kopczynski, Fire Chief/Coordinator of Emergency Management, York County Department of Fire and Life Safety

On December 22, 2019, a significant vehicle crash occurred on the Queens Creek Bridge located on Interstate 64 in York County, Virginia. The crash involved 75 vehicles along a section of the interstate which was being widened for additional travel lanes and on one of the bridges over Queens Creek. Multiple agencies (and offsite facilities/resources) managed the incident in a well-coordinated and collaborative fashion to mitigate the results of the incident. This presentation will discuss the incident, primarily from a fire/rescue perspective, but with knowledge of the efforts by other agencies.

#### 2:35 p.m. - 3:35 p.m. Breakout Sessions - D

#### D-1: Emergency Preparedness for the Disability and Aging Population

Mathew Shapiro, Chief Executive Officer, 6 Wheels Consulting, LLC

An educational overview of how the disability and aging populations are impacted during an emergency. The presentation covers person first language, specific concerns on how best to deal with these populations from an emergency management perspective, and ways to include this population in your preparedness planning.

### D-2: Leading Your Organization Through Change- Crisis Leadership in COVID-19

Aaron Miller, Director of Public Safety Communications and Emergency Management, Arlington County We know that the COVID-19 pandemic has presented a number of unique challenges for emergency management organizations, but what about the dramatic changes seen within our organizations- disruption of our daily lives, upending of the social fabric, and the shock of an all virtual or disconnected organization. Leading an organization through these changes is challenging enough, let alone while mounting an effective response. This discussion will focus on some key principles of crisis leadership to help you and your organization navigate these changes.

#### **D-3: Damage Assessment and Recovery Best Practices**

Leanne VanDerveer, Public Assistance Manager, Virginia Department of Emergency Management Michelle Daschner, Public Assistance Team Lead, Virginia Department of Emergency Management

This presentation will discuss the challenges of conducting damage assessments and implementing recovery programs in a virtual environment, with multiple concurrent State and Federal disaster declaration examples during 2020-2021. Topics covered will include VDEM's Damage Assessment technological capabilities and expansion of tools in the toolbox, including use of Crisis Track and EMGrants for IDA/PDA virtual processes for both IA and PA, best practices for conducting damage assessments in a virtual environment, and tips on how to navigate beginning the recovery process during an ongoing response. Stakeholders will walk away from the conversation with best practices to implement now, ahead of hurricane season, suggestions on how to develop and implement recovery metrics for success, and steps for building long-term buy-in to support recovery capabilities within your agency.



COMMUNICATIONS WWW.mackaycomm.com satserv@mackaycomm.com +1 919 850 3100

Satellite Communication Solutions ... Voice, Data, Video & Internet

Satellite Phones • Push-to-Talk • MSAT Mobile Data Terminals: BGAN & Certus<sup>™</sup> Portable VSAT Systems • Airtime Services

# **Emergency Communications** & Hurricane Specials



Contact Rob Landtiser: +1 919 850 3038 robert.landtiser@mackaycomm.com



## Tuesday, June 15 3:45 p.m - 4:45 p.m. Breakout Session - E

#### 3:45 p.m. - 4:45 p.m. Breakout Sessions - E

#### E-1: Building Partnerships for Long-Term Recovery

Wynne Kwan, Community Planning & Capacity Building (CPCB) Coordinator, FEMA Region 3 Kevin Snyder, Federal Coordinating Officer, FEMA Region 3

Elizabeth Otto, Community Planning and Capacity Building Coordinator, FEMA Region 10

The presentation will focus on the concept of expanding partnerships beyond the emergency management community to address long-term recovery challenges. The presentation will begin with an overview of the National Disaster Recovery Framework (NDRF) and interagency recovery coordination at the Federal level. With respect to COVID-19, the presentation will briefly touch upon how FEMA Region 3 organized to support state partners within the region. Specific to Virginia, the presentation will briefly discuss specific ideas within the Commonwealth to understand the long-term recovery issues/challenges and opportunities for collaboration. The last part of the presentation will focus on best practices/lessons learned from COVID-19, as well as other disaster across the country, on ways the EM community can play a part in coordinating an interagency approach to long-term recovery.

#### E-2: The Virginia Emergency Support Team

#### Michelle Oblinsky, VEST Director, Virginia Department of Emergency Management

The Virginia Emergency Support Team (VEST) provides leadership and support in the effort to protect Virginians from the impact of emergencies and disasters which includes the planning and coordination of federal, state and local entities to accomplish effective and timely recovery of efforts. There are more than 300 trained VEST members from other Virginia state agencies, private industry and volunteer organizations. The VEST office staff of 7 are a 'force in readiness' that continuously work on updating and training on procedures for VEST members to utilize to assure all involved members are ready to execute their role when called upon. This calls for the ability to effectively create professional working relationships with everybody involved in supporting Virginias during a disaster or emergency. The Virginia Department of Emergency Management regional staff is the forward facing branch of the VEST to our local government partners where as the VEST office staff is the forward facing branch to the personnel from the other state agencies, private sector, and volunteer groups. This session will cover the array of information about what the VEST is doing behind the scenes to ensure that Virginia localities have the ability to respond to and recover from any incident.

#### E-3: No One Left Behind: Planning Considerations for Vulnerable Populations

Michael Whiteaker, Public Health Emergency Management Coordinator, Virginia Department of Health This presentation looks at individuals suffering from homelessness and the lack of specific emergency planning efforts to address their concerns. It references statistics and research and identifies the need for emergency management to dive deeper into planning specifically for this population.

> Copies of most presentations will be available on the following website, courtesy of VEMA, after the symposium.

www.vemaweb.org/vems21-presentations

# EMERGENCY MANAGEMENT SERVICES

Building strong partnerships through empowerment, knowledge, and trust







Preparedness, Planning and Program Support Training and Exercises Disaster Recovery Support Services www.em-partners.com

## Wednesday, June 16 8:30 a.m. - 9:55 a.m. Announcements, Breakout Sessions - F-1

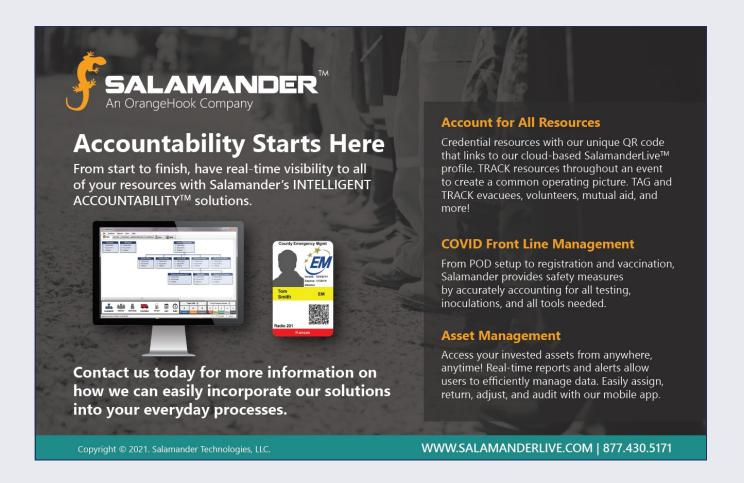
8:30 a.m. – 8:45 a.m. Announcements

#### 8:55 a.m. – 9:55 a.m. Breakout Sessions - F

# F-1: Social Mediology: Decoding Social Media Strategy and Maximizing Public Safety Benefits

Ashley Morris, Emergency Management Planner, Baltimore County Office of Homeland Security and Emergency Management

Social media has expanded and exploded as a communication medium over the past decade and continues to accelerate without a sign of slowdown. As government communicators, it is important that we include social media as a platform to share important information involving agency updates, public education, and disaster response information. This has shown to be true especially in 2020 when a majority of information and communication was required to be held virtually and digitally due to COVID-19, removing face to face interactions with the public. However, simply having a social media account might not be enough to ensure your messages are reaching the communication, as well as different strategies to use on different platforms for the best message reach. Social media message limitations will also be discussed, as well as methods to ensure content accessibility. Lastly, the benefits of social media information collection and incident situational awareness will be discussed through the concept of Virtual Operations Support Teams (VOST). Social media is more than top to bottom communication. It allows us to have a platform to also receive information from residents to enhance disaster response and decision-making.



## Wednesday, June 16 8:30 a.m. - 9:55 a.m. Breakout Sessions - F-2 & F-3

# F-2: State Managed Shelters - Hurricane Florence - The Right Call - Successful FEMA Arbitration

Robbie Coates, Director of Grants Management and Recovery Programs Cheryl Adkins, VDEM Chief Financial Officer Cathie Hutchins, Office of the Attorney General Jason Eaton, VDEM Logistics Chief Leanne VanDerveer, VDEM Public Assistance Officer Heather Payne, VDEM Procurement Manager

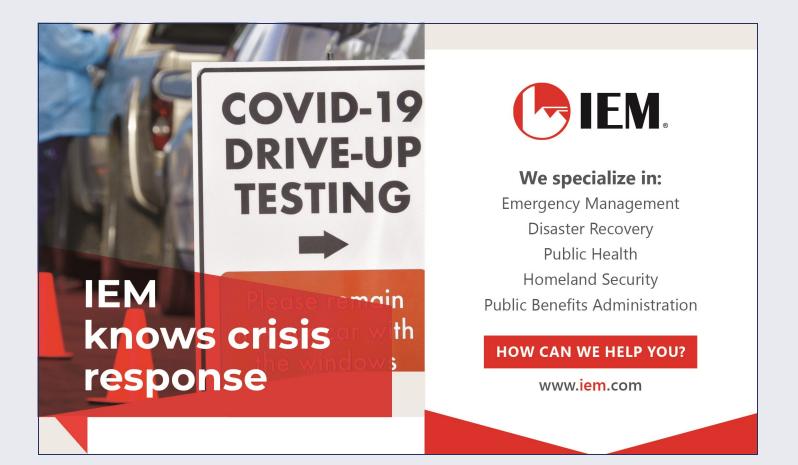
In September 2018, Virginia was faced with an unprecedented threat of a Category 4 Hurricane with an 83% chance of making landfall in Hampton Roads, stalling, and dumping 10-15 inches across 2/3 of the Commonwealth. In support of the Governor's mandatory evacuation decision, three state managed shelters were stood up with commodities in place within 48 hours. After this decision point was made, a contract was put in place for seven days of commodities for the three shelters. Florence's track changed dramatically, and FEMA disallowed three of the seven days of the contract. VDEM perused the FEMA appeals process, and through arbitration the United States Civilian Board of Contract Appeals overturned the FEMA ruling which will return \$8.2M in federal funds to the Commonwealth.

#### F-3: Virginia Beach FRC & FAC Response to May 31 Active Shooter

Danielle Progen, Director, Virginia Beach Office of Emergency Management Ken Spivey, Captain, Virginia Beach Police Department

Jim Thornton, Clinical Services Administrator - Child & Youth Behavioral Health Division, Virginia Beach Department of Human Services

The panel will discuss Virginia Beach's response to establish and operate a Family Reunification Center and Family Assistance Center following the May 31, 2019, active shooter incident on the Virginia Beach Municipal Center campus. The panel will discuss what went well, lessons learned, and key takeaways that will help other localities in their FRC / FAC planning.



## Wednesday, June 16 10:05 a.m. - 11:05 a.m. Breakout Sessions - G

#### 10:05 a.m. – 11:05 a.m. Breakout Sessions - G

# G-1: Investigating Social Vulnerability Analysis and Implementation in Emergency Management

Ashley Morris, Emergency Management Planner, Baltimore County Office of Homeland Security and Emergency Management

Social vulnerability is a rising topic today in both academia and applied emergency management due to research revealing the correlation between demographics and disaster preparedness, response, and resiliency. This session discusses the background of social vulnerability and how social vulnerability indices can be created based on publications. The positives and negatives found in research are also revealed. Lastly, social vulnerability implementation is highlighted through a review of a case study based on the relationship between social vulnerability and storm resource access. The goal of the presentation is to inform attendees of the benefits of social vulnerability in emergency management, especially when considering the usefulness of the subject in preplanning, resource management, and educational outreach.

#### G-2: The Increasing Flood Threat in the Commonwealth of Virginia

Eric Seymour, Senior Service Hydrologist, National Weather Service, Baltimore/Washington

We will review the various types of flooding experienced within the Commonwealth, and explore the increasing threats posed by both inland and coastal flooding. Changes to the NWS Flash Flood Warning system will be discussed, along with ways localities can assist the NWS in the mission to protect life and property of Virginia residents through providing information after disasters. The presentation is proposed to last 30-45 minutes with plenty of time for questions and answers afterward as we discuss the NWS/local partnership after flood disasters.

# G-3: Let's Prepare the Community - A Deep Dive into NYC Emergency Management's Community Emergency Planning Toolkit

#### Moriah Washington, Director of Community Engagement, NYC Emergency Management

This session shows the importance of how community preparedness strategies play a critical role in emergency response and recovery. Learn about NYC Emergency Management's efforts to lead communities through an integration and planning process, which includes a training program, Community Emergency Planning Toolkit, and a Community Preparedness Council. Studies have shown that social capital – how connected a community is before an emergency – defines how quickly and successfully it recovers. A connected community better understands its physical and social environment, has established communication networks, and knows how best to use existing resources. Emergency managers can support local efforts by infusing and equipping community organizations, faith-based organizations and existing community networks with practical emergency planning resources. We will share lessons learned from our engagement efforts and resources and tools emergency managers can use to support communities in their jurisdictions. We will also discuss how community networks can be integrated in the EOC and support the emergency response during local and major incidents.

Copies of most presentations will be available on the following website, courtesy of VEMA, after the symposium.

www.vemaweb.org/vems21-presentations

## Wednesday, June 16 11:15 a.m. - 12:15 p.m. & 7:15 p.m. Breakout Sessions - H and Bingo/Game Night

#### 11:15 a.m. – 12:15 p.m. **Breakout Sessions - H**

# H-1: Review of the 2020 Hurricane Season and National Weather Service Product Changes for the Future

Eric Seymour, Warning Coordination Meteorologist, NWS Wakefield Phil Hysell, Warning Coordination Meteorologist, NWS Blacksburg Chris Strong, Warning Coordination Meteorologist, NWS Sterling

After an active 2020 Hurricane season, the NWS offices that support Virginia would like to review the impacts from the storms and discuss lessons learned and best practices that can improve future services. Also, the NWS has been, and will be, consolidating and reformatting some of its watch, warning and advisory products over the next several years. These changes could have significant impacts on partners. Lastly, are you aware of all the different ways the NWS can provide weather support for all different kinds of events, from festivals, fairs, sporting events and more? Large or small there are products and services that the NWS can provide to assist in your decision making for how weather could impact your event.

#### H-2: Safety and Tactical Lessons Learned from the Monument Ave I Rally

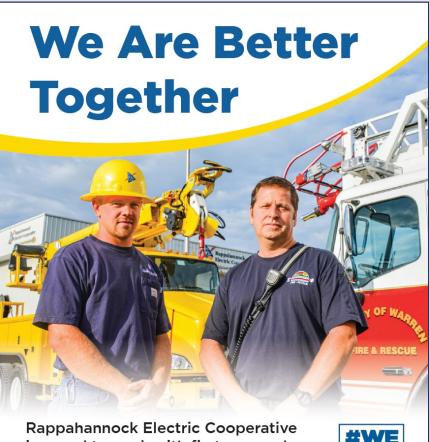
Travis Preau, Assistant Chief, Support Services and Volunteer Administration, Loudoun County Fire and Rescue

This program will provide several lessons learned by the City of Richmond from the Monument Ave I Rally. I will focus the content on the planning, operational, and logistical considerations that are necessary for events of this complexity. The benefits of regional cooperation and information sharing will also be touched on in this discussion. At the end of the session the participants will have a better understanding of some of the components necessary to develop a plan that truly provides for the safety and well-being of the responders and participants.

#### 7:15 p.m.

#### **Bingo / Game Night**

Similar to the usual Happy-Hour option at VEMS during the after-hours events, join us for virtual Bingo and Game Night with the chance to WIN lots of PRIZES! Off the clock and unscripted, bring your own beverage of choice for some healthy competition amongst friends. There is no end time scheduled for this event, so bring on the battle! If we run out of prizes, be prepared to win a long-lasting superlative for your dedication to the Bingo Battle!



Rappahannock Electric Cooperative is proud to work with first responders to help make the communities we serve the very best for raising a family, working, and enjoying life.





www.**myrec**.coop 1-800-552-3904





Your FIRST Choice for LMR LTE Interworking with FirstNet™ and other LTE Mission Critical Networks



Go with the Standard – 3GPP Mission Critical Push to Talk Not "MCPTT Like"



www.catcomtec.com

434-582-6146

## Thursday, June 17 8:30 a.m. - 9:30 a.m. & Noon - 2:00 p.m. Coffee Networking, Lunch & Learn and Breakout Sessions - I

8:30 a.m. - 9:30 a.m.

#### Coffee and Camaraderie Networking

This is an on-the-fly chat encouraging the human connection at VEMS! Bring your breakfast sandwich and coffee for a chance to network with emergency managers and stakeholders from around the Commonwealth and beyond. Hosted by our networking team, we will encourage questions and answers and have a list of VDEM updates to share! This could be the perfect opportunity for some one-on-one time with select VDEM leadership attendees.

#### Noon – 12:45 p.m.

#### Lunch & Learn: COVID Response

#### Robert Mauskapf, Office of Emergency Preparedness Director, Virginia Department of Health

This presentation will track the growth of an overseas viral threat to a whole-of-government / whole-of- society response which has consumed most of us in the room for over a year and likely will continue to do so for an undetermined future period and perhaps establish a New Norm for those of us in Emergency Preparedness and Response and beyond.

#### 1:00 p.m. - 2:00 p.m.

#### **Breakout Sessions - I**

#### I-1: Transportation Adaptations for Evacuation and Sheltering During COVID-19

Jennifer Whytlaw, Assistant Professor, ODU

Nicole Hutton, Assistant Professor, ODU

Under a compound pandemic-hurricane scenario, the demands for evacuation assistance will be different and the capacity to meet these demands will be truncated. Case study and national input was integrated into an Esri StoryMap to highlight Transportation Accommodations for Populations Vulnerable to COVID-19 during Hazard Events. This was developed from a participatory study that explored how visualizations of redistributed vulnerability and transportation resources influence planning. We drew upon original data from surveys of evacuation behavior and compound hazard preparation workshops. We convened focus groups of local and national emergency management and transportation professionals and planners to understand resource options and needs to address shifting vulnerabilities through modified transportation. Findings suggest that pairing a web -based application of vulnerability, behavior, and infrastructure with real-time traffic, forecasts, demand, and staffing data, would improve resource allocation and decision-making processes.

#### I-2: After the Crime: Ensuring Victim-Centered Services After Trauma

Julia Fuller-Wilson, State Crisis Response Coordinator, Department of Criminal Justice Services Carolyn Dellorso, Ombudsman, Virginia Victim's Fund

This presentation will focus on recovery efforts following a criminal mass casualty event. The presenters will discuss the codified requirements of local emergency management agencies, the resources available to victims and localities, and lessons learned from the crisis response efforts following the Virginia Beach shooting.

#### I-3: Safety and Tactical Lessons Learned from the Monument Ave I Rally

*Travis Preau, Assistant Chief, Support Services and Volunteer Administration, Loudoun County Fire and Rescue* This program will provide several lessons learned by the City of Richmond from the Monument Ave I Rally. I will focus the content on the planning, operational, and logistical considerations that are necessary for events of this complexity. The benefits of regional cooperation and information sharing will also be touched on in this discussion. At the end of the session the participants will have a better understanding of some of the components necessary to develop a plan that truly provides for the safety and well-being of the responders and participants.

#### 2:10 p.m. - 3:10 p.m. Breakout Sessions - J

# J-1: Public Private Partnerships: What have we learned from COVID and how can these partnerships make us more resilient?

Shandi Treloar, VP EM Partners

Stacie Neal, CEM, GISP, Director, Planning Division, Virginia Department of Emergency Management

Over the past five years, public-private partnerships have been evolving and have now been catapulted into the spotlight thanks to COVID-19. Understanding why these partnerships are important, how you can cultivate them, and how to use them to make your community more resilient are critical to future events. We'll walk through how VDEM is approaching its program development and how communities across the Commonwealth can engage with their private sector.

#### J-2: Dams, Emergency Plans, & Disasters

Mark Killgore, P.E., Dam Safety Regional Engineer, Department of Conservation and Recreation, Division of Dam Safety and Floodplain Management

Justin Deel, P.E. Dam Safety Regional Engineer, Department of Conservation and Recreation, Division of Dam Safety and Floodplain Management

As Virginia continues to prepare for large scale storms, hurricanes, flooding and other disasters every year, DCR Dam Safety & Floodplain Management has found that many localities are not including dam failure events in their planning or recovery exercises. This presentation will explore the state of dam safety in our communities, dam safety requirements in the state of Virginia, how dams should be integrated into the whole community approach to resilience, the role of DCR Dam Safety & Floodplain Management, the needs for emergency action and floodplain management plans, and who should be involved in dam related emergencies, mitigation and recovery activities. DCR Dam Safety & Floodplain Management Staff will discuss these topics in detail and provide examples of how and why local government officials, emergency services personnel, dam owners and all citizens should take a fresh look at dam safety as a stepping stone to community resilience.

#### J-3: 2-1-1 VIRGINIA: Your Partner Before, During, and After a Disaster

Robert Morrow, 211 Virginia Statewide Director, Council of Community Services

Residents of Virginia can call 211 Virginia 24/7/365 to get information and referrals to assist them with their human service needs before and after a disaster - strengthening your local communities. But 211 really ramps up during local, regional and statewide disasters to be a public information line. 211 can act as an information hub taking pressure off emergency management offices as well as 911. At this session you'll learn the roles of 211, our partnerships with Virginia Department of Emergency Management and VDH, and how we can work together to spread accurate information and available resources in times of disaster.

#### 3:20 p.m. - 4:30 p.m.

#### 1/6 US Capitol Response: Locally Executed, Regionally Coordinated

Andy John, Chief Regional Coordinator, Region 7, VDEM

Clint Osborn, Chief of Operations, DC Homeland Security and Emergency Management Agency Kim Kadesch, Director, FEMA Office of National Capital Region Coordination

Jerica Shakelford, Chief of Staff, DC Homeland Security and Emergency Management Agency

The U.S. Capitol riots on January 6th, 2021 will be an event many in the National Capital Region and the Nation will not soon forget. Due to ongoing investigations and sensitivities surrounding the response, we will not be hearing from Law Enforcement partners at this time, but have assembled key emergency management stakeholders from across the NCR that played an integral role in the response. The panel will discuss the tremendous coordination, collaboration, and communication that took place to ensure an appropriate response to the attack on the Capitol. Lessons learned and best practices will be discussed regarding the preparedness actions taken prior to January 6th, the coordination that took place locally and regionally, and the complexities of executing and navigating mutual aid agreements for an immediate response.

#### **Closing & General Announcement Comments**

Jennifer Maul, 2020-2021 2nd Vice President VEMA, Symposium Co-Chair Bobby Gelormine, Incoming 2021-2022 President, VEMA Erin Sutton, Chief Deputy State Coordinator, VDEM

# Visibility.

# Accountability.

# **Real-time Communication.**

# Configurable Emergency Management Software

Maintain situational awareness of all activities



Keep processes documented & transparent for accountability

Information is up-to-date with real-time communication



The Virtual Emergency Operations Centerveoci.com(203) 782 - 5944info@veoci.com

# 2020/2021 VEMA Certification Recipients

### PEM

Briant Atkins Daniel Brewer William Drewery Robert Fagan William Flagler, Jr. Melanie Fleenor Carrie Gonzalez Tanya Hockett Cara Howard Sarah Keally, MPH, CEM Paul Lupe, CEM Brian Mensing Wesley Michaux Gerald Manley Jessica Robison Michael Whiteaker Gregory Zebrowski, CEM

### AEM

Hayley Holmes Kimberly Nagel Doretha Pair (recertification)



## What is VEMA Certification?

Jointly administered by the Virginia Emergency Management Association and the Virginia Department of Emergency Management, the certification program is intended to recognize the knowledge, skills, and abilities of applicants and their achievements as an Emergency Management Professional. Obtaining certification proves that one can effectively accomplish the goals and objectives of a certain level within emergency management in the Commonwealth of Virginia. A certification indicates an individual's experience, hard work, continuing education, and dedication to the field of emergency management.

There are two certification levels available from Virginia's Certification program: Professional Emergency Manager (VaPEM) and Associate Emergency Manager (VaAEM).



# 2021 VEMA Award and Scholarship Recipients

## 2021 Award Recipients:

Adam Ward Public Information Excellence Award: Kathryn Goodman - Blue Ridge Health District

- Preparedness Program of the Year: City of Fairfax Office of Emergency Management
- **Recovery Program of the Year:** Emergency Management Alliance of Central Virginia COVID-19 Response Fund

**Response Program of the Year:** Unified Management Organizations of NVHA (Kristin), NVERS (Kristin), VDH Northern (Jeff), and VDEM 7 (Andy)

Volunteer of the Year Award: Jim Kramer - Chesterfield CERT

Emergency Management Professional of the Year: Eric Reist - Inova Health System

- Outstanding New Emergency Management Professional of the Year: Michael Potter Town of Warrenton
- Stanley Everett Crigger Humanitarian Award: Robert Foresman Roanoke/Alleghany Health District, VDH

# 2021 Scholarship Recipients:

Addison E. Slayton Jr. Scholarship: James "Matt" Leicester

# Hyper-Reach •))

# THE BEST MASS NOTIFICATION SYSTEM FOR YOUR MONEY

- Everything you actually care about in notification and **more**.
- More ways to deliver messages.
- More and easier ways for citizens to sign up
- Easiest to use: send a message in as little as 1 click.
- Exclusive: deliver messages to Alexa-enabled smart speakers.
- Comprehensive marketing plan to get MORE of your citizens signed up.
- Unmatched 24/7/365 personal service.
- Send IPAWS messages from your laptop AND with our mobile app.
- 99.99+% uptime and unlimited scalability thanks to the AWS cloud.
- All at 20%-30% less than you'd pay someone else.







Save up

to 30%

Phone: 585-586-0020 Email: hr\_info@hyper-reach.com www.hyper-reach.com

# Symposium Acknowledgements

### Symposium Co-Chairs, Stephanie Harris (VDEM) and Jennifer Maul (VEMA) would like to add an additional "Mega Thank You" to the Symposium staff for their hard work to make the 2021 Symposium possible:

- Public Affairs Lauren Opett (VDEM) and Robert Foresman (VEMA)
- VEMA Executive Director The Keeney Group, Inc.
- Networking Leanne Vanderveer (VDEM), Tanya Hockett (VDEM), Maribel Street (VEMA)
- Finance The Keeney Group, Inc.
- Logistics Joe Scott (VDEM) and The Keeney Group, Inc.
- Operations Will Flagler (VEMA) and The Keeney Group, Inc.
- Planning Bobby Gelormine (VEMA) and Tamara DelRosario (VDEM)
- Program Jess Robison (VEMA), Sherri Laffoon (VDEM)

## Virginia Emergency Management Association 2021-2022 Officers

## 2020-2021 Officers

- Robert Foresman President
- Jennifer Maul, First Vice President
- Bobby Gelormine, Second Vice President •
- Will Flagler, Treasurer
- David Topczynski, Recording Secretary
- Walter English, Immediate Past President
- Bo Keeney, Executive Director

- Bobby Gelormine, President
- Will Flagler, First Vice President
- Danielle Progen, Second Vice President
- Jessica Robison, Treasurer
- Joseph Dame, Recording Secretary
- Robert Foresman, Immediate Past President
- Bo Keeney, Executive Director



# Symposium Acknowledgements

# VEMA and VDEM express their appreciation to each of the following individuals and groups for their part in making the 2021 Virtual Virginia Emergency Management Symposium a success!

- All of the speakers and moderators
- All of the sponsors
- Especially, you, the attendees

# Special thanks to the Planning Committee for the 2021 Virginia Emergency Management Symposium:

- Ted Costin
- Tamara DelRosario
- Jennifer Dillon
- Steve Dishman
- William Drewery
- Nicholas Drushak
- Leighann Erdman
- Will Flagler
- Bobby Gelormine
- Tracie Giles
- Danielle Guichard
- Paul Helmuth

- Tanya Hockett
- Paul Hoyle
- Jack King
- Sherri Laffoon
- Matt Leicester
- Gary Lupton
- Ashley Morris
- Colin Noyes
- Lauren Ópett
- Jana Pierce
- Danielle Progen
- Ruth Reich

- Jessica Robison
- Benjamin Ruppert
- Joe Scott
- Earl Sharp
- Jonathan Simmons
- Gene Stewart
- Maribel Street
- Shandi Treloar
- Leanne VanDerveer
- Michael Whiteaker



# **Special Thanks to Our Sponsors**

## **Diamond Level**





**Gold Level** 



















**Bronze** Level





