

**2019 Virginia Emergency Management Symposium
Schedule At-A-Glance (Detailed Schedule Attached)**

Tuesday, March 26

9:00 a.m. - 3:00 p.m.	Golf Outing	<i>James River Country Club</i>
11:00 a.m. - 5:00 p.m.	VEMA Certification Application Review	<i>Blue Point Room II</i>
1:30 p.m. - 3:00 p.m.	VEMS19 Paint it Forward Networking	<i>Wine & Design (offsite)</i>
2:00 p.m. - 5:00 p.m.	Vendor Registration and Set up	<i>Grand Ballroom Foyer</i>
2:00 p.m. - 5:00 p.m.	IHE Meeting	<i>Blue Point Room I</i>
6:00 p.m. - 7:30 p.m.	Registration	<i>Grand Ballroom Foyer</i>
6:30 p.m. - 9:00 p.m.	VENDOR HALL GRAND OPENING & RECEPTION	<i>Grand Ballroom Foyer</i>
7:00 p.m. - 9:00 p.m.	Corn Hole Tournament	<i>Vendor Hall</i>

Wednesday, March 27

7:00 a.m. - 11:00 a.m.	Registration	<i>Grand Ballroom Foyer</i>
7:30 a.m. - 2:00 p.m.	Vendor Hall Open	<i>Grand Ballroom</i>
7:30 a.m. - 8:30 a.m.	Breakfast	<i>Vendor Hall</i>
8:30 a.m. - 10:30 a.m.	General Session	<i>Pearl Ballroom</i>
10:30 a.m. - 11:00 a.m.	Refreshment Break	<i>Vendor Hall</i>
11:00 a.m. - Noon	General Session	<i>Pearl Ballroom</i>
Noon - 1:30 p.m.	Lunch Buffet	<i>Vendor Hall</i>
1:00 p.m.	Silent Auction Closes	
1:00 p.m. - 3:30 p.m.	Registration	<i>Grand Ballroom Foyer</i>
1:30 p.m. - 3:00 p.m.	Session A Training & Workshops	
3:00 p.m. - 3:15 p.m.	Beverage Break	<i>Grand Ballroom Foyer</i>
3:15 p.m. - 4:45 p.m.	Session B Training & Workshops	
7:30 p.m. - 9:30 p.m.	Poker Run	<i>Kitchen 740 (hotel lobby)</i>

Thursday, March 28

7:15 a.m. - 11:00 a.m.	Registration	<i>Grand Ballroom Foyer</i>
7:30 a.m. - 8:15 a.m.	Breakfast	<i>Grand Ballroom Foyer</i>
8:15 a.m. - 10:30 a.m.	Announcements & General Session	<i>Pearl Ballroom</i>
10:30 a.m. - 11:00 a.m.	Refreshment Break	<i>Grand Ballroom Foyer</i>
11:00 a.m. - Noon	General Session	<i>Pearl Ballroom</i>
Noon - 1:30 p.m.	VEMA General Membership Meeting & Luncheon	<i>Grand Ballroom I & II</i>
1:30 p.m. - 3:30 p.m.	Registration	<i>Grand Ballroom Foyer</i>
1:30 p.m. - 3:00 p.m.	Session C Training & Workshops	
3:00 p.m. - 3:15 p.m.	Beverage Break	<i>Grand Ballroom Foyer</i>
3:15 p.m. - 4:45 p.m.	Session D Training & Workshops	
6:00 p.m. - 6:45 p.m.	VEMA Social & Group Picture	<i>Grand Ballroom Foyer/Rotunda</i>
6:45 p.m. - 9:30 p.m.	Awards Dinner & Live Auction	<i>Grand Ballroom I & II</i>

Friday, March 29

7:15 a.m. - 10:30 a.m.	Registration	<i>Grand Ballroom Foyer</i>
7:30 a.m. - 8:30 a.m.	Hot Breakfast Buffet	<i>Grand Ballroom Foyer</i>
8:30 a.m. - 10:30 a.m.	Announcements & General Session	<i>Pearl Ballroom</i>
10:30 a.m. - 10:40 a.m.	Beverage Break	<i>Pearl Ballroom</i>
10:40 a.m. - 12:00 p.m.	General Sessions & Closing	<i>Pearl Ballroom</i>
12:00 p.m. - 12:30 p.m.	Attendance Certificate Pickup	<i>Grand Ballroom Foyer</i>

Breakout Session Training & Workshops

Sessions A-1, B-1, C-1, D-1
 Sessions A-2, B-2, C-2, D-2
 Sessions A-3, B-3, C-3, D-3
 Sessions A-4, B-4, C-4, D-4
 Sessions A-5, B-5, C-5, D-5

Grand Ballroom III
 Grand Ballroom IV
 Grand Ballroom V
 Pearl Ballroom I
 Pearl Ballroom II & III

Wednesday, March 27

General Session:

8:30 - 9:30 am GS-1: Welcome, Color Guard, Invocation, and Opening Ceremonies

Neal Turner, Emergency Manager, Montgomery County, Master of Ceremonies

Local, State and Government Honor Guard

Walter English, VEMA President

Dr. Jeff Stern, State Coordinator, VDEM

The Honorable Brian Moran, Virginia Secretary of Public Safety and Homeland Security

9:30 - 10:30 am GS-2: Emergency Management in the World Today

MaryAnn Tierney

The FEMA region III Regional Administrator will provide an overview of how a changing world is impacting the emergency management community and what you need to know as an emergency management to be successful in this dynamic environment.

11:00 am - Noon GS-3: When Terror Came to Town - Emergency Management Before, During, and After the San Bernardino Terror Attack

Michael Antonucci, Emergency Services Manager, San Bernardino OES

Robin Lindsay, (former) Emergency Services Officer, San Bernardino County Fire/OES

Much has been written and reported about the terror attack in San Bernardino on December 2, 2015, but few have experienced the ensuing events that unfolded behind the scenes from the very first reports of gunfire at the Inland Regional Center like Mike Antonucci as the Emergency Services Manager of the Office of Emergency Services (OES). Unique to this incident, OES staff members were victims as well as responders. The County lost coworkers and friends, yet there was vital work to do in support of both the City of San Bernardino, County leadership and the County as a whole. Emergency Services Officer Robin Lindsay was deployed to the Waterman Incident Command Post (ICP) to serve as a liaison between the ICP and the Operational Area EOC, while Mr. Antonucci coordinated response planning meetings for the County Executive Officer, both internally and externally with Federal, State and Local incident stakeholders, and was involved in the coordination of the FBI Family Assistance Center. Nearly 3 years post attack; San Bernardino County/Fire OES continues to support the Waterman Incident recovery efforts, including cost recovery, after action and community resilience activities. This presentation will provide attendees a vivid picture of "what went well" due in large part to extensive and collaborative county planning, training and exercise, while providing valuable "lessons learned" that will greatly benefit the emergency management community.

Breakouts: (Session A 1:30 - 3:00 pm; Session B 3:15- 4:45 pm)

A-1: Tiny But Mighty: How Small Emergency Manager Staff Can Lead Large Agencies

Emily Ashley, Emergency Management Coordinator, Chesterfield County Fire/EMS Emergency Management

This presentation is focused on leadership in Emergency Management of how to lead a small staff to success through strategic planning and guidance followed by how to create buy-in for an organization at large by engaging in non-emergency management related activities. The presentation will conclude with how to find a mentor in the profession to aid career development.

A-2: Integrating Southern Baptist Disaster Relief into any Disaster Response

Mark Gauthier, Director of Disaster Relief and Virginia Global Response, SBC of Virginia

What is Southern Baptist Disaster Relief? 2,500+ Trained (minimum 8 hours classroom), Credentialed (Background check every 3 years) volunteers in Virginia. Flood Recovery, Chainsaw Teams, Mass Feeding via multiple kitchens in VA with capability of 10's of thousands of meals per day. Spiritual Care - Chaplains have minimum 50 hours of training and at least 1 CISM course. IMT - Teams trained through ICS 300 & 400 make up IMT's. So What? In the first 7 months of 2018 SBDR (nationally) provided over 696,000 volunteer hours valued at more than \$14 million All Disaster Relief services are provided free of charge. How do I access this resource? What if that is not enough? SBDR is 3rd largest DR in the nation. More than 70,000 volunteers and hundreds of pieces of equipment are available through State Directors. The bottom line is you have this resource available to you and your community capable of providing hundreds of properly trained AND credentialed volunteers; just a phone call away.

A-3: Public Private Partnerships

Emily Jane McLoughlin, Regional Planner, Department of Public Safety Communication and Emergency Management

A concept championed by former FEMA Administrator Craig Fugate is that the government alone cannot accomplish the many tasks critical to recovery of localities. The goal of Arlington County's Public-Private Partnership (PPP) Program is for businesses to develop and maintain strong working relationships with emergency management officials. A main focus of the PPP program is establishing and maintaining 'pre-incident' partnerships between the public and private sectors to

establish and maintain the momentum of whole community recovery. A critical need exists for the organized synchronous exchange of information and resources between public and private sector organization in mitigating against, preparing for, responding to and recovering from disaster events. Communities need a common process framework and toolkit to assist efforts to assess, train and measurably improve crisis information management capabilities of public and private sector partners. This presentation discusses how Arlington has worked to meet these gaps in preparedness and the methods used to develop these relationships.

A-4: NC Response to Hurricane Florence

Steve Powers, Deputy Director/Operations Section Chief, Division of Emergency Management, NC Department of Public Safety

Hurricane Florence made landfall near Wrightsville Beach, North Carolina on Friday, September 14, 2018. While Virginia was spared from the wrath of Florence, eastern North Carolina was not as fortunate. Cape Lookout measured a maximum sustained wind of 106 mph, while Swansboro received 34.0" of rain. Significant flooding was not limited to the coast, but also include inland areas, resulting in the closing of parts of I-40 and I-95 for several days. The Eastern Branch Regional Coordination Center coordinated the state response to the impacted area. This session will describe the actions taken to respond to Hurricane Florence in North Carolina.

A-5: Mental Health Considerations in High Stress Occupations

Steven Conn, Battalion Chief, Colerain Township (OH) Fire Department

This presentation uses a mix of personal stories of a critical incident and resulting PTSD along with PowerPoint slides for emphasis on critical points. The presentation is more of a timeline narrative and discussion with personal reflection than it is a lecture.

B-1: The Creative Emergency Manager: Innovation and Design Thinking

Justin Pierce, Bureau Chief, Training and Exercises, DC Homeland Security and Emergency Management Agency

Thinking is an interactive process in which we seek to understand the end user, challenge assumptions, and redefine the problem in an attempt to identify alternative strategies and solutions that might not be instantly apparent. Many of the world's largest companies, such as Apple, Google, Virgin, Toyota have adopted the Design Thinking approach and it is being taught at leading universities. But what really is Design Thinking and why is it so popular? Can it be used in the emergency management field? This presentation will help educate participants on the design process, how to rapidly create and refine a vision for any public safety service or product, and understanding how the design process impacts end users and to think about common emergency management projects in new ways. In the complex world of disaster response and recovery applying this technique can help emergency managers cut through the chaos to create outside of the box solutions.

B-2: Integrating Healthcare and Local Preparedness

Shawn Metzner, Regional Healthcare Preparedness, Response, Mitigation, and Recovery Coordinator, Eastern Virginia Healthcare Coalition

Rick Christ, Healthcare Preparedness Specialist, Crisis Prevention & Response, Inc.

Transporting vulnerable populations to the nearest hospital is no longer an option for emergency management. Neither is an unprepared healthcare community.

Motivation: Preparedness leadership at the coalition level; HHS grant funding to help hospitals, long-term care and other providers; and new Medicare requirements that mandate preparedness.

Innovation: Regional bed availability information sharing; medical supplies sharing; regional uniformity among healthcare emergency equipment.

Integration: regional exercises and training involving healthcare and local emergency management; healthcare input into ESF-6 and ESF-8 decision making.

Learn how your regional coalition is contributing to a more resilient healthcare system across the commonwealth.

B-3: Before and After: A Discussion of How Collaboration, Coordination, and Training Can Make a Difference

Allison Farole, Emergency Management Coordinator, Charlottesville-UVA-Albemarle OEM

Since July 2017 the Charlottesville-UVA-Albemarle Office of Emergency Management has faced many complex incidents. Primarily, the Unite the Right Rally on August 12, 2017 presented many challenges and a laundry list of lessons learned. With August 12, 2018 past us, it was evident the importance of collaboration, coordination, planning, training, and exercise has on the outcome of any incident. This presentation will take time to discuss lessons learned from previous incidents, how training and exercising helped, and how this work was executed through August 12, 2018.

B-4: PODS: An Innovative Approach for Multiple Outcomes

Erin Sutton, Director, City of Virginia Beach OEM

Points of distribution, water distribution, points of dispensing, etc. how do localities manage all these plans and identifying the locations throughout their jurisdiction. Virginia Beach reached a breaking point with all of these plans and decided to

consolidate. We have a local plan that identifies locations, traffic plans, staffing plans for small, medium and large sites for distributing anything. Whether we are handing out medication or shots, bottled water, MREs, tarps, etc. We have one single plan that all the stakeholders put together and is now used for all scenarios. The EM from Virginia Beach will share the planning process, key pieces of the plan and how we have implemented and exercised over the years.

B-5: North Carolina BEOC - Creating a More Disaster Resilient State

Persia Payne-Hurley, Private Sector Manager/Coordinator, BEOC, NC Emergency Management

The NCEOC has developed a private sector partnership program that allows for two way information sharing during disasters. Preregistered private sector partners are able to view certain information in the state's WebEOC such as road closures and power outages. This information often helps them make post-disaster business decisions. This presentation discusses the NC program and benefits to the state as well as localities.

Thursday, March 28

General Sessions:

8:30 - 9:30 am GS-4: Preparing and Responding to the Catastrophic

James Follweiler, Deputy Director, Response Division, FEMA Region III

Utilizing various lessons learned from the 2017 hurricane season, tailor a presentation focused toward the risks facing VA during a major hurricane, FEMA's logistical support to VA's state and local response, and all of our organizations expanded planning efforts.

9:30 - 10:30 am GS-5: Inclusive Emergency Planning for People with Disabilities: Lessons Learned from Hurricane Maria in Puerto Rico

Betzaida Ramos Charriez, Executive Director, Movimiento para el Alcance (MAVI)

Carol Salas Pagan, Director, PR-UCEDD

Disability community leaders from Puerto Rico will share the experiences lived by people with disabilities in Puerto Rico before, during and after Hurricane María, the largest hurricane to impact the island in the past century. Learn of the collaborative strategies that worked, as well as what didn't, and recommendations on how to ensure people with disabilities are safe and secure, before during and after a disaster.

11:00 am - Noon GS-6: Long Term Recovery Ain't Easy

Shawne Farmer, Executive Director, Interfaith Outreach

Melissa Foster, Director, Lynchburg Department of Emergency Services

Jennifer Maul, Deputy Director, Lynchburg Department of Emergency Services

Joan Phelps, Director of Community Impact, Central VA United Way

Piper VanDePerre, Emergency Programs Specialist, Lynchburg Department of Emergency Services

On April 15th, a line of storms raced northeast across North Carolina into Virginia. Several of the storms produced tornadoes, with the strongest, an EF-3, hitting the community of Elon northwest of Lynchburg. In Lynchburg, an EF-2 tornado damaged a mobile home park, damaged roofs of homes and businesses and snapped dozens of trees. In the aftermath, a number of non-profit organizations, volunteer groups, religious organizations and various City of Lynchburg departments collaborated to form the City of Lynchburg Disaster Recovery Group (CLDRG). Lessons learned on long-term recovery. When do you need to plan for it? Yesterday.

Breakouts: (Session C 1:30 - 3:00 pm; Session D 3:15- 4:45 pm)

C-1: The "New" Individual in Disaster

David Long, Program Manager, Hampton Roads MMRS

This presentation looks at the "changing" role of the individual in disasters; specifically, what factors affect or influence the individual. Disasters impact people regardless of their background, ethnicity, age and demographic characteristics. The weight of impact can be "profoundly discriminatory", with vulnerable populations the most adversely affected (Donner & Rodríguez 2016). Understanding the influences will help develop effective community engagement and preparedness messaging initiatives.

C-2: Integrating Volunteers into EOC/ICS Strike Team

Dan Gray, Regional Healthcare Coordinator, Far Southwest Regional Healthcare Coalition

Kristina K. Morris, Unit Coordinator, Southwest Virginia Medical Reserve Corps

In 2015, the Far Southwest Regional Healthcare Coalition needed to find a way to staff the Regional Healthcare Coordination Center for a protracted response. With a staff of four, if a regional event went for more than one 24-hour cycle, reinforcements would be needed to staff the Center. The Coalition Coordinator began conversations with the Volunteer Coordinator of the SWVA Medical Reserve Corps, to train volunteers to staff the Coordination Center during emergencies. These discussions led to the development and recruitment of an ICS Strike Team, which began quarterly trainings in December of 2015 with six hand-selected

members of the SWVA Medical Reserve Corps. This MRC team is the first of its type and has been a national pilot project using MRC volunteers. The Far Southwest Regional Healthcare Coalition was MOTIVATED to find a solution to a problem. Together the Coalition and the SWVA MRC were INNOVATIVE and developed the ICS Strike Team to INTEGRATE the Coalition, the MRC and the Virginia Department of Health.

C-3: Student/Faculty Collaborations in Higher Education Exercise Design

Grady DeVilbiss, Director OEM, Radford University

Stephen Owen, Professor & Chair, Dept. of Criminal Justice, Radford University

This presentation will describe how one Virginia Institution of Higher Education (IHE) has developed a collaborative partnership with faculty and students in the development and implementation of tabletop and full-scale exercises. In this model, faculty and emergency management graduate students have participated in the design of exercises; undergraduate emergency management students have participated in exercises alongside first response professionals; and insights from faculty and students have guided the development of exercise after action reports. Collaboration with the academic community has served to enrich exercise experiences for all participants. This collaboration, now a regular part of the IHE's exercise process, has MOTIVATED preparedness among constituents not often incorporated in exercises and is consistent with IHE educational missions. It has demonstrated INTEGRATION between educational and professional communities. Finally, it represents an INNOVATIVE exercise design/delivery and educational practice, blending theory and scholarship with field experience, reflecting IHE goals. This session will discuss past successful practice and provide recommendations for how IHE's can implement similar collaborations on their campuses.

C-4: Developing Local Family Assistance Center (FAC) Plans Through Collaboration: An Integrated Planning Model

Stephanie Matonek, Coordinator-Victim Support Services, NTSB

Carrie Gonzalez, All-Hazards Planner, VDEM

Kelly Myers, Asst. Coordinator-Planning, Loudoun County OEM

Developing a Family Assistance Center (FAC) Plan can be a difficult and overwhelming task. Recognizing the importance of family assistance in response and recovery the Emergency Management Planners across Northern Virginia came together to create an innovative planning approach to maximize planning efforts. The approach integrates local, regional, state, and federal multi-disciplined subject matter experts (SMEs) to address all aspects of family assistance. The approach not only enhances local planning capabilities through regional collaboration, best practices, and subject matter expertise, but also establishes benchmark planning standards and development of job aids. This interactive presentation will discuss the planning approach and how to implement the process when developing a local FAC plan. Additionally, SMEs from the National Transportation Safety Board (NTSB) Transportation Disaster Assistance (TDA) Team will discuss why family assistance requires a coordinated effort among multiple jurisdictions and agencies, referencing accidents they have responded to and the successes with this collaborative approach.

C-5: Hawaiian EMAC: How Do You Implement Recovery When Response Has No End in Sight?

Amanda Reidelbach, Voluntary & Individual Assistance Branch Chief, VDEM

Leanne Vanderveer, All Hazards Planner Region 7, VDEM

The Virginia Department of Emergency Management deployed two employees to Hawai'i under the Emergency Management Assistance Compact (EMAC) to support the state's response and recovery operations for the Kilauea Volcano eruption on the Big Island of Hawai'i. Leanne Vanderveer supported the state's Public Assistance program and Amanda Reidelbach supported the state's Individual Assistance program. Vanderveer and Reidelbach will discuss the complexities of integrating into another state's emergency management system for the delivery of Stafford Act programs during a time when the county and state continued to respond to life and safety issues. Time permitting, they will also discuss some lessons learned in Virginia from the PA declarations for Hurricane Florence and Tropical Storm Michael.

D-1: Unified Command at Active Threat Incidents; Myths and Realities

Benjamin Ruppert, Emergency Services Coordinator, City of Hopewell Fire & Rescue

Lessons learned from Hopewell's process of creating a joint Fire, Police, and Sheriff's Office SOP for response to active threats, including several exercises. Specifically discussion is made around the key to success being integration of Fire and Police through unified command, and how this came about in Hopewell through joint training, and the creation of an innovative response guide for field responders.

D-2: Legal Concerns

Cathie Hutchins, Virginia Senior Assistant Attorney General, Office of the Attorney General for Virginia

This session, led by the Commonwealth's Office of the Attorney General, will discuss legal issues facing localities in the area of emergency management. There will be open dialogue between the attorney and audience to allow for a better understanding of legal issues facing localities.

D-3: VDEM Town Hall

Various VDEM Directors

VDEM Division Directors will provide updates on current activities and programs.

D-4: National Weather Service (NWS) Town Hall

Chris Strong, NWS/NWS Warning Coordination Meteorologist-Baltimore/Washington

Phil Hysell, NWS/NWS Warning Coordination Meteorologist-Blacksburg

Jeff Orrock, NWS/NWS Warning Coordination Meteorologist

This session provides an informal discussion between the WCMs of the Wakefield, Sterling, and Blacksburg NWS offices and the audience. You will hear about new methodologies at NWS as well as case studies of weather events.

D-5: Hurricane Michael EMAC

Jake Kezele, Region 7 Coordinator, VDEM

William Chrimes, Search and Rescue Specialist, VDEM

Dawn Brantley, Sheltering Coordinator, VDEM

This session will describe the experiences of the panel members who deployed to Florida on separate EMAC missions to assist after Hurricane Michael made landfall in Florida as a Category 4 storm with 155 mph sustained winds. You will hear from the panel members, who served in roles facilitating shelterees into more stable housing, leading K-9 human remains teams, and as a member of Virginia IMT supporting response activities.

Friday, March 29

General Sessions:

8:45 - 9:40 am GS-7: Cybersecurity 101 - Threats, Roles, Tools

MaryAnn Tierney, Regional Administrator, FEMA Region III

Join FEMA Region III Regional Administrator MaryAnn Tierney for an overview of Cybersecurity in the contexts of Emergency Management. Understanding Cybersecurity and the role your agency plays in response is the first step to preparing against this growing threat. The session will also provide an summary of the resources and tools available from the federal level.

9:40 - 10:30 am GS-8: NFPA 3000 & Emergency Management Leading the “Active Shooter/Hostile Event Response”

Gregory Cade, Mid-Atlantic Regional Director, National Fire Protection Association

James "Robby" Dawson, Southeast Regional Director, National Fire Protection Association

This program will provide an overview of the NFPA 3000 (PS) Standard for Active Shooter/Hostile Event Response Program as well as the tools that can be used by Emergency Managers to prepare for, respond to, and recover from these events that can have devastating impacts on a community even months after the incident. The program will demonstrate how the NFPA 3000 (PS) can guide local Emergency Managers, Public Safety Agencies, and administrative leaders can develop response and recovery plans which can be used in any type of hostile event – from active school shooter to large event bombings to widespread protests.

10:40 - 11:30 am GS-9: Which Avenger Would Make the Best Emergency Manager?

Capt. Kevin Carroll, Commander Hampton Roads Sector, USCG

How do you choose an Emergency Manager when Spiderman, Captain America, Black Widow, Iron Man, Hulk, etc. all show up to the scene of an incident in your locality? Do you choose based off of their knowledge, skills, and abilities or do you focus more on their leadership styles? Using a comical approach, this session will put into perspective of the KSA's required to be an Emergency Manager but also talk about their leadership skills and who would be the most influential on the scene of your emergency. Loki: "I have an army." Tony Stark: "We have a Hulk."

11:30 - 11:50 am GS-10: 2019 Community Emergency Based Response Seminar

Bob Mauskopf, Director, Office of Emergency Preparedness, VDH

Bob will give an update on the 2019 series of Community Emergency Based Response Seminars (CBERS), which will focus on the revised CHEMPACK plan.