

## **MARCH 31, 2010 - WEDNESDAY**

### **GENERAL SESSIONS**

#### Buffalo Plane Crash

This session will focus on the emergency manager's overview of the Buffalo New York plane crash of Continental 3407.

#### Overview of November Nor'Easter and December Snowstorm

November and December were active weather months in Virginia. The National Weather Service will give an overview on two storms, both of which were historical or near historical events, which resulted in significant impact to the Commonwealth.

### **TRAINING COURSES**

**1:30 – 3:00**

#### WebEOC Overview Part 1

#### SLOSH

The Sea Lakes Overland Surge from Hurricanes (SLOSH) is a tool used by hurricane planners and the National Weather Service to forecast potential surge heights from hurricanes. This session will give an overview on how to use this specialized software.

#### Media Relations 101

Have you ever been unexpectedly interviewed by the media? This session will provide helpful tips to allow you to make the best of an awkward situation. Hear the basics of talking to the media.

#### VDEM Orientation Part 1

Meet the State Coordinator and the Directors of Recovery & Mitigation, Local Support Services, and Operations Divisions. The division directors will explain the roles of their divisions, which contribute to VDEM's mission.

### **WORKSHOPS**

#### Rockbridge Plane Crash

On Sunday, July 5, 2009, a commuter plane crashed near I-81 in Rockbridge County, killing all 4 passengers on board. Response and recovery efforts lasted nearly one week. Hear from local and state emergency management officials about the challenges of dealing with an unexpected event such as a plane crash in your back yard.

#### VDOT – Response to HRBT Flooding and New Approach to Field Operations

In 2009, a major flood in the Hampton Roads Bridge Tunnel resulted in closure of the tunnel, which in turn caused a traffic nightmare for holiday travelers in the Hampton Roads area. This session will discuss lessons learned from this event. In addition, there will be a discussion on the decentralization of decision-making at the operational levels of VDOT and the training which facilitates this paradigm shift.

## **TRAINING COURSES**

**3:30 – 5:00**

### WebEOC Part 2

### HURREVAC Overview 2010

The Hurrevac software, which is used to graphically display NWS hurricane products, is entering its third generation this hurricane season. This workshop will provide an introduction of this new version and will highlight significant changes.

### Social Media Use

Social media tools such as Twitter, My Space, and others have become very popular communications avenues over the past few years. Learn how to use these tools in your community to increase your public outreach program.

### Nor'easter Response & Lessons Learned

City of Hampton's Emergency Preparedness Coordinator, Assistant Chief Tracy Hanger and City of Norfolk's Emergency Services Coordinator Ron Keys will be discussing lessons learned from the 2009 November Nor'easter. During this event a combination of over 12 inches of rain and wind gusts up to 75mph combined to create problems for the two bay front cities. Items to be discussed during this presentation are: thinking outside of the box for sheltering and issues encountered while using alternative method, calculating damage and working with insurance companies, issues encountered while trying to document damage to qualify for Individual Assistance and Public Assistance, best use of limited resources using your emergency operations staff wisely, and strategic planning for VIP visits during an event.

## **WORKSHOPS**

### Mitigation

### Special Needs/Special Populations –

This session will cover both Inmate Populations and Special Medical Needs Populations. (Tricia will send a final summary suitable for printing)

## **APRIL 1, 2010 – THURSDAY**

**8:30 – 10:00**

## **TRAINING COURSES**

### Intro to HAZUS

### Amateur Radio/Skywarn

The amateur radio community is a valuable asset to an emergency manager during a disaster. This session will give an overview on the services that ham operators can provide to the local EOC. There will also be a discussion on the skywarn network and how it assists the National Weather Service with reports of storm conditions.

## Weather for Emergency Manager's Parts 1 & 2

The National Weather Service will discuss basic meteorology, dynamics of severe weather; forecast products issued by the National Weather Service, and how to interpret those products.

## Using GIS in the EOC

Three local Geographic Information System (GIS) Managers will discuss how they used GIS in response to the November 2009 Nor'Easter. Activities prior to, during and after the event will be discussed.

## **WORKSHOPS**

### COOP/Flu: Public and Private Sector

During the H1N1 outbreak in the spring of 2009, higher education institutions, private businesses, and public health responded to numerous cases. This session will provide an overview of lessons learned from the Washington & Lee University outbreak. The lessons learned are being used to better prepare colleges/universities, private sector, and public health to deal with ongoing outbreaks and issues related to continuity of operations.

### IRS – Disaster Assistance

After a disaster, the Internal Revenue Service provides one of the many individual assistance programs to citizens who have been impacted. This presentation will give you a better understanding of the IRS programs that are available to assist individuals after a disaster.

## **TRAINING COURSES**

### **10:30 – 12:00**

### VA 211 System

Virginia 211 is a system that can be used to handle non-emergency calls during disasters. Learn how 211 can be beneficial to localities and reduce incoming calls to your emergency 911 center.

### VDEM Orientation Part 2

Meet the Directors of Public Affairs, Preparedness, and Training & Exercise, and Technical Hazards Divisions as well as the Grants office. The division directors and grants manager will explain the roles of their divisions, which contribute to VDEM's mission.

### Weather for Emergency Manager's Part 2

This session is a continuation of Weather for Emergency Managers Parts 1 & 2.

### OEMS (?)

During the Virginia EMS Symposium in Virginia Beach in November, the region experienced the November Nor'Easter, which turned out to be a significant response for localities and the commonwealth. Many of the attendees at the symposium were from localities that were impacted by the storm. Hear how an "ad hoc EOC" was set up at the hotel for those attendees to be able to address issues back home.

## **WORKSHOPS**

Best Practices NOVA

Emergency Housing Long Term

## **TRAINING COURSES**

**1:30 – 3:00**

VIPER Overview Part 1

Legislative 101

Weather for Emergency Managers' Part 3

This session will build on Parts 1 & 2 and will cover watches and warnings, as well as where to go to find official weather information.

Emergency Procurement

How prepared are you to purchase supplies and equipment during an emergency? This session will highlight the important pre-disaster planning that all emergency managers should be aware of. Topics will include emergency contracts, proper procedures for acquiring supplies, equipment, and contractors, as well as other relevant discussions.

## **WORKSHOPS**

Exercise 201, Executing, Exercise, Evaluation

The process of developing, executing, and evaluating exercises at colleges/universities is a complex issue. Hear how colleges/universities should coordinate with local partners to make the exercises beneficial to all involved.

Faith Based Response Team

Attendees will learn what role faith based organizations play in disaster response. This session will focus on how these organizations can be beneficial not only to the victims, but to the responders during very stressful times.

## **TRAINING COURSES**

**3:30 – 5:00**

VIPER – How to Localize it for You Part 2

Legal Concerns for Emergency Manager's

Hear from attorneys from both the Attorney General's Office and a local jurisdiction attorney on legal issues which all emergency managers should be aware of. Some examples include legalities of evacuation orders and declaring local emergencies.

#### Weather for Emergency Manager's Part 4

This final session of the series will include discussions on Hurrevac software, SLOSH, and will allow for open discussion with the National Weather Service and Virginia's Hurricane Program Manager.

#### Overview of the State Medical Examiner's Office

Mass fatality incidents can very quickly overwhelm a locality. This session will provide an overview of the resources available through the State Medical Examiner's Office to localities during these incidents. Additionally, the localities will learn policies and procedures that must be followed in order to assist the Medical Examiner's Office in the field.

### **WORKSHOPS**

#### Regional Response to the Flu

#### How to Implement an Enterprise Risk Management Program

#### VEMA AWARDS DINNER – April 1, 2010, Thursday

Barb Graff, EMAP Chairman Program Committee, will speak on the Future of Emergency Management.

#### GENERAL SESSIONS – April 2, 2010, Friday

#### Metro Transit Train Crash, Washington DC

During the peak afternoon rush hour of June 22, 2009, DC Fire and EMS was dispatched to an event that would challenge the agency's personnel and resources as the nation's eyes once again focused on Washington, DC. The initial report from the first engine arriving at the scene, "Engine 26 is on the scene of a Metro train derailment with one car resting on top of another... there are multiple casualties." The deadliest incident in the Metro Transit Authority had just occurred in the Northeastern section of the District of Columbia. This presentation provides insight into the incident, the response and operations, and most importantly, the first hand accounts of those who responded that day including a new video documentary. Fire Chief Dennis L. Rubin will describe his role as an agency head in what was truly a national event and Assistant Chief Lawrence Schultz will provide insight of the operations through his role as the Incident Commander.

#### Metro Response from an Emergency Management Perspective