2015 World Police & Fire Games The Emergency Management Role









Discussion Topics

- What are the World Police & Fire Games
- National Capital Region Coordination
- Emergency Management
- Games Operation Center (GOC)
- Emergency Operations Center (EOC)
- Command and Control
- Situational Awareness / Information Sharing
- Recommendations



The World Police & Fire Games are an opportunity to showcase the character and dedication of Public Safety Professionals from around the world.





What are the World Police & Fire Games

- One of the largest multi-sport events worldwide
- Open to active and retired law enforcement and fire service personnel
- Olympic style and professional competition events
- 60% Law Enforcement / 40% Fire Service
- Held every two years
 - 2017 Montreal, Toronto, Canada or Not!
 - 20<mark>19 Ch</mark>engdu, China
 - 2021 Rotterdam, Netherlands
- Established in 1983







- **10** Event Days: June 26 July 5, 2015
- 53 Venues located throughout the region
- 61 Sporting Events
- 68 Countries Represented
- 5,500+ Volunteer Workforce
 - 9,875 Athletes
- **25,000+** Visitors to the Region for the Games



SCHEDULED MAJOR EVENTS



Opening Ceremony RFK Stadium n June 26, 2015

Anticipate 30,000+ to attend

Athlete Village Reston Town Center Athlete Registration, Entertainment, Medals Presented



Closing Ceremony Wolf Trap on July 5, 2015

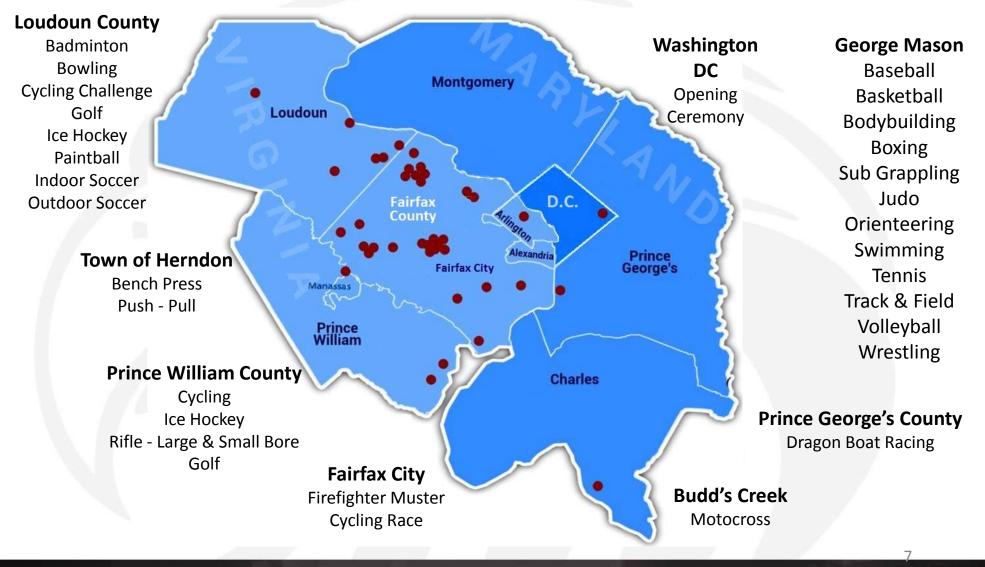




EVENTS & VENUES

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Events & Venues in NCR





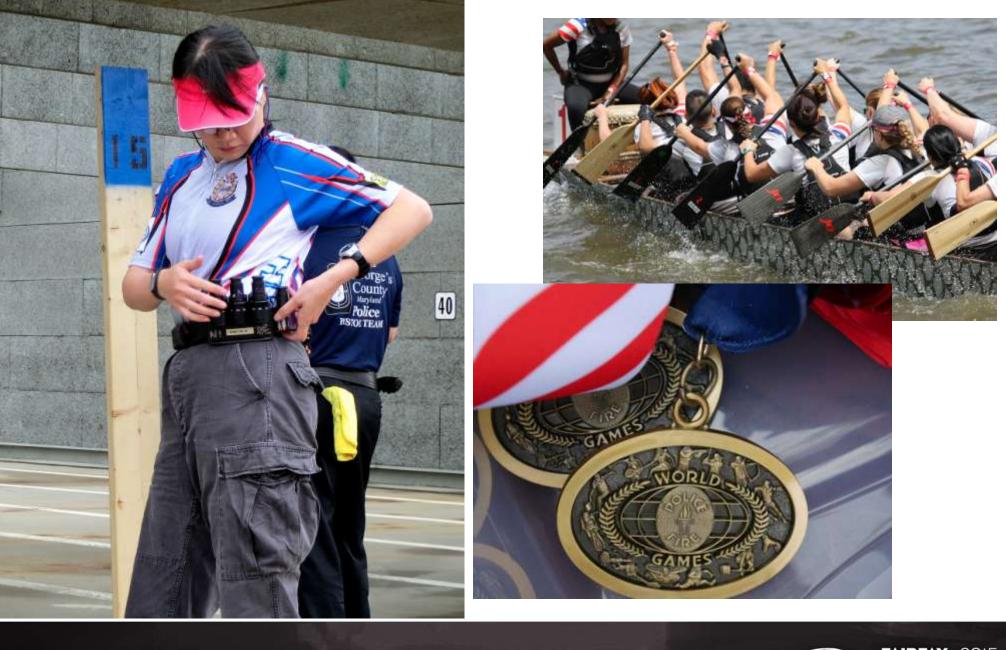
YOU SHOT WHAT ?







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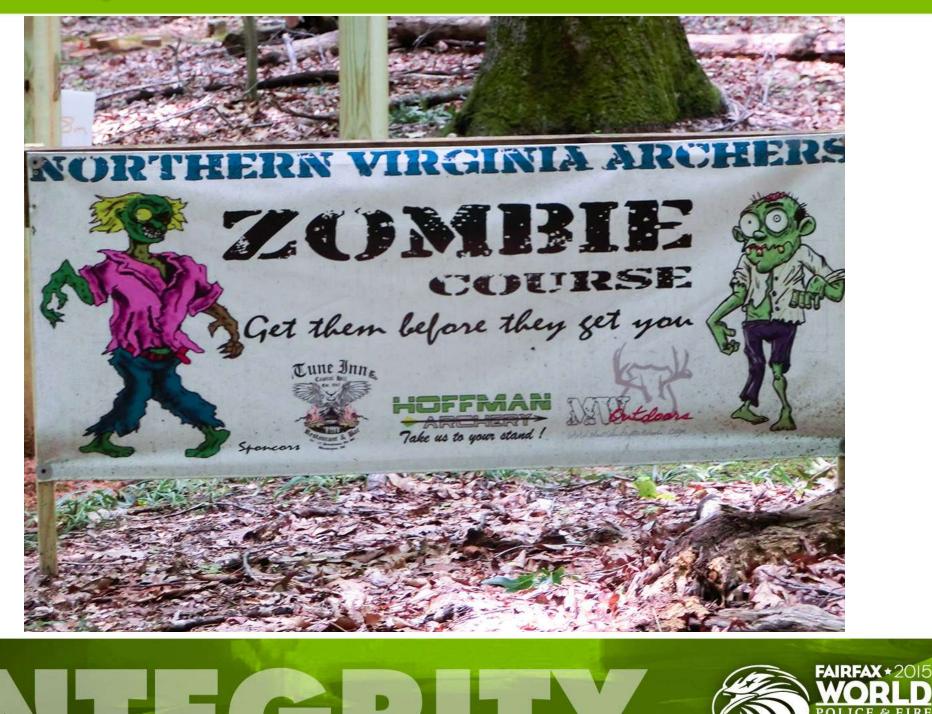












National Capital Region Coordination

- First regional and multi-state World Police & Fire Games
 - Virginia, Maryland and District of Columbia
- Multiple Localities
 - Fairfax County, City of Fairfax, George Mason University, Town of Herndon, Northern
 Virginia Community College, Loudoun County, Prince William County, Prince Georges
 County, District of Columbia, St. Mary's County
- Multiple regional committees
 - Emergency Management, Police and Fire Chief, Health and Medical, Transportation, Public information, Planning and Training, WebEOC, Information technology



<u>What we did!</u>

- Developed regional Consequence Management Plan
- Coordinated / administered all regional Training and Exercise
- EOC and GOC Operations
- Coordination with multiple local, state, federal partners
- Provided staff to WPFG committees
 - Security, Medical / Health, Transportation, Communications, Public Information, GIS. Training, Consequence Management, Operations
- Managed an internal steering committee
 - Developed regional operations briefing package
 - Identified action items, tracked, adjusted as needed



Command and Control

Games Operation Center (GOC) **Emergency Operations Center (EOC) Reston Unified Command (RUC) Reston Hyatt Regency Operations** "The Glen" – Volunteer Operations **Logistic Support Operations** Games Media Operations - Reston Hyatt





Command and Control

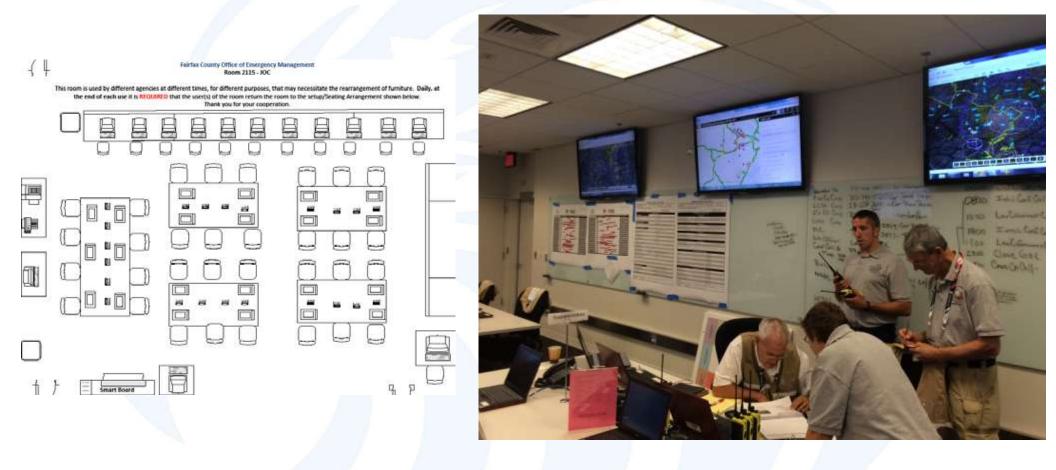
Northern Virginia Regional Intelligence Center George Mason University Operations Center Regional Hospital Coordinating Center (RHCC) FEMA Watch Desk Maryland Area Transportation Ops Center (MATOC) Cluster Management Venue Management





GAME OPERATIONS CENTER

Game Operation Center (GOC)





GOC Responsibilities

- Command level decision making
- Coordination / Notification with Federation and Board
- Coordinate with other command operations
 - Emergency Operations Centers
 - Command posts
 - Transportation operations
- Monitor Venues and Sports, Security, Transportation, Logistics, Medical
- Provide Situational Awareness
 - Incident Action Plan
 - Situation Reports / Spot Reports
 - WebEOC, HSIN
 - Emergency Messaging



<u>Game Operations Center – Lessons Learned</u>

Identify leadership

- One of the first positions to fill
- Must have the authority to do the job

Identify key functions

 Operations, Logistics, Security, Transportation, Medical, Sports and Venue management

Hours of Operation

Consider transportation start and end times

Staff expectations

- 8 or 12 hour shifts (other)
- Additional staffing needs (Backfill for sickness or other)
- Training



Game Operations Center – Lessons Learned

Identify a location

- Consider cost
- Consider existing infrastructure
- Consider access control and security
- Consider a backup location
- Weather impacts
- Co-location with existing command infrastructure

Identify Logistic needs and support

 Food, facility support, parking for staff, command vehicles, media, volunteers, access control/badging and VIP

Identify Technology needs and support

 Computers, printers, plotters, desk phones, cellular coverage, radio communications, computer aided dispatch, audio visual screens, satellite phones, facsimile, highway / security camera access and IT support



EMERGENCY OPERATIONS CENTER

Emergency Operation Center (EOC)







EOC Responsibilities

- Command level decision making
- Support the Games Operations Center
- Coordination / Notification with senior county officials / elected
- Coordinate with other command operations
 - Emergency Operations Centers
 - Command posts, department operation centers
 - Transportation
- Monitor security, weather, transportation
- Provide local and regional Situational Awareness
 - EOC Action plans
 - Situation Reports
 - WebEOC, HSIN
 - Emergency Messaging



EOC Organization – Lessons Learned

- Identify EOC Command and other key functions
 - Planning, Logistics, Liaisons, Public Information
- Implement Incident Command System
- Identify process to capture costs and expenditures
- Set staff expectations
 - Shift schedules (Hours of Operation)
 - Cancel all leave
 - No planned meetings / outreach
- Reserve Space in advance
 - Meeting / Conference rooms
 - Training space
 - Meal facility
 - Parking



Information Sharing

- Use established procedures
- NCR WPFG Venue Board (WebEOC)
- HSIN Community of Interest WPFG (Regional Health, Public Information, Security, Information Sharing)
- Situation Reports (FFX EOC, GOC, NVRIC, Security)
- Everbridge Alerting System
- Transportation MATOC Updates



WPFG Venue Board

Op. Readiness Exercise 96/15/15	World Police ar Ven	Filter By Game Status 👫					
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Sporting Event	Venue Name	Date	Game Status	Clusters	Jurisdiction	Act	on
Angling	POHICK BAY REGIONAL	6/29	Upcoming	South	Fairtax County	Details	Map
Angling	POHICK BAY REGIONAL	6/90	Upcoming	Bouth	Fairton County	Distaila	Map
Archery - 30	FOUNTAINHEAD REGIONAL FARK	7/3	Upcoming	South	Fairfax County	Details	Map
Archery - Field	FOUNTAINHEAD REGIONAL PARK	6/90	Upcoming	Bouth	Fairtus County	Details	litep
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Basketball 5x5	GMU RAC	6/26	Upcoming	Central	Fairfax County	Estate	Majr
Billards	BREAKERS SKY LOUNGE	6/28	Upcoming	West	Fairfax County	Details	Map
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Bodybuilding	GMU CENTER FOR THE ARTS	6/27	Upcoming	Cestral	Fairfax County	Details	Map
Dowling	BOWL AMERICA DRANESVILLE	6/30	Upcoming	North	Loudoun	Details	Map
Bowling	BOWL AMERICA DRANESVILLE	7/1	Upcoming	North	Loudoun	Details	Map
Boxing	GMU CENTER FOR THE ARTS	2/1	Upcoming	Cettal	Fairlax County	Details	Map
Boxing	GMU CENTER FOR THE ARTS	6/22	Upcoming	Central	Fairtax County	Details	Map
Crossfit	LERNER TOWN SQUARE AT TYBONS II	6/28	Upcoming	North	Fairtax County	Details	Map
Crossiti for Exercise	LERNER TOWN SQUARE AT TYSONS 8	77	Upcoming	North	Fairtax County	Details	Map
Cycling - Critertum	FAIRFAX CITY	6/28	Upcoming	Central	Paintex City	Details	Map
Cycling - Criterium for Exercise	FAIRFAX CITY	271	Upcoming	Central	Fairtax City	Details	Map
Cycleg - Hill Climb	MT. WEATHER / LOUDOUN COUNTY	7/3	Upcoming	North	Loudoun	Dutatio	Magi
Cycling - Mountain Bike	FOUNTAINHEAD REGIONAL PARK	6/28	Upcoming	south	Fairfax County	Details	Map
Cycling - Road Race	PRINCE WILLIAM FOREST PARK	6/28	Upcoming	Boutt	Prince William	Datata	Magi
Cycling - Sprint	FCC.IA DRIVING RANGE	6/27	Upcoming	West	Fairfas County	Details	Map



NCR Emergency Operations Centers

	EDC Type	EOC Status	Activation Level	Local Emergency Declared	Last Updated	Detail
lexandria	Primary	CLOSED	Noos	10000000000000000000000000000000000000	09/09/2014 21:07:10	View
fington County	Primary	CLOSED	None		03/05/2015 19:10:04	View
HSEMA	Primary	OPEN	Monitoring		05/04/2015 09:56:11	View
irfax County	Primary	CLOSED	lione		03/12/2015 14:50:57	View
irfax, City	Primary	CLOSED	None		02/17/2015 17:43:27	View
Bs Church	Primary	CLOSED	Bone		05/05/2014 21:07:40	Mew
adoun County	Primary	CLOSED	Noos		03/05/2015 18:59:23	Mew
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masses Park	Primary	CLOSED	Nooe		03/06/2015 08:09:56	New
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ICM	Primary	OPEN	Monitoring		11/10/2014 11:36:33	View
OT NOVA - MPSTOC	Primary	OPEN	Monitoring		03/06/2015 19:30:09	View
MATA	Primary	CLOSED	None		03/05/2015 19:15:02	Mew
PFG-GOC	Primary	CLOSED	None		04/08/2015 10:42:33	View
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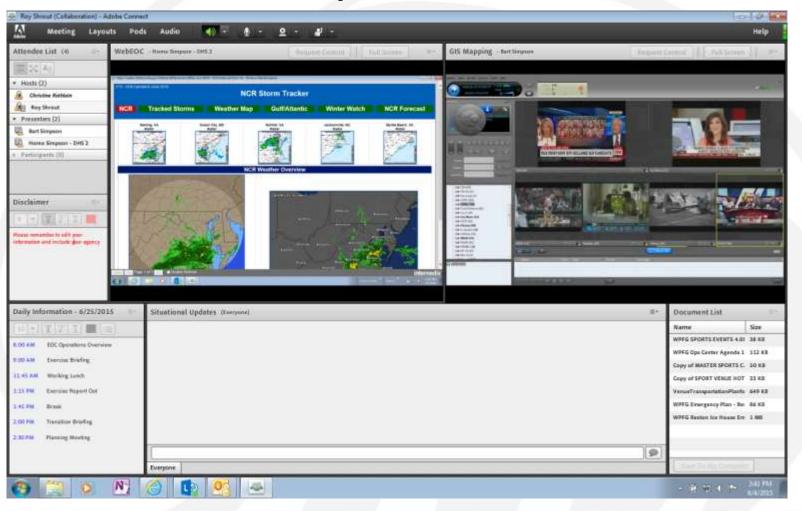


Homeland Security Information Network

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Homeland Security Information Network





WPFG Emergency Alert Messaging

User Groups:

- 1. Athletes
- 2. Medical volunteers
- 3. WPFG Staff
- 4. General Volunteers

4 key events meriting messages be sent to all Groups:

- 1. Event Cancellation
- 2. Imminent Severe Weather
- 3. Major Transportation Incident
- 4. Potential/Confirmed Instances of Intentional Harm or Hazards







HOW WE DID IT

THE PROCESS

- Develop the Plan
 - the planning process
 - the planning team
- Validate the Plan
 - select that group
 - the training
- Finalize the Plan
 - The steps
 - approval





The Partners



The Consequence Management Plan was not writter vacuum. Local, Regional, State, Federal, and Games Officials were all on the Planning team.

(WPFG Functional Areas, NVRIC, VDEM, MEMA, Health)









WHY RE-INVENT THE WHEEL

PLANS

- The NCR Threat and Hazard Identification and Risk Assessment
- Regional Emergency Coordination Plan (RECP)
- Regional Emergency Evacuation Transportation Coordination (REETC) Annex
- The Disease Surveillance Annex of the RECP

2015 WORLD POLICE AND FIRE GAMES CONSEQUENCE MANAGEMENT PLAN



THE EXERCISES

The Consequence Management Plan Development team worked with the OEM Training and Exercise Team and developed validating exercises

- Consequence Management Planning Workshop
- Consequence Management Seminar





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CONSEQUENCE MANAGEMENT WORKSHOP

CONMAN Workshop





Consequence Management Planning Workshop

- A Consequence Management Plan has been drafted by regional planners
- The Workshop purpose is to build upon the existing draft Consequence Management Plan and develop it into a near final document. The goal is to build a simple, flexible plan that is executable.





Consequence Management Planning Workshop

- The County
 - OEM, Health Transportation, Fire, Police, Public Affairs...
- The State
 - Arlington County, Prince William County, Loudoun County, City of Fairfax Virginia Department of Emergency Management, National Guard...
- The Games
 - Health, Logistics, Security, WPFG Senior Leaders...
- The Feds
 - FEMA, Health and Human Services...
- WPFG Consequence Management Planning Team



CONSEQUENCE MANAGEMENT SEMINAR

CONMAN Seminar







Consequence Management Seminar

- Validate and exercise the NCR WPFG Consequence Management Plan produced by the regional Consequence Management Planning Group.
- Based on existing jurisdictional and regional plans throughout the NCR including the Regional Emergency Coordination Plan (RECP).
- Facilitated discussion involving three separate scenarios that could potentially impact the National Capital Region (NCR) during the Games.
- Scenarios selected based on the NCR Threat and Hazard Identification and Risk Assessment (THIRA).



We're Done

THE STEPS TO APPROVAL

- The final plan was presented to National Capital Region -Regional Emergency Support Function 5 (R-ESF5) for approval and signature.
- Final Plan is Distributed to the National Capital Region and Federal, State, Local partners.



Training and Exercise Impact & Expectation







TRAINING

Obstacles

Creative thinking

- Regional Team
- Limited money
- Limited scope 501c3
- WPFG Staff not planners
- Most plans not developed yet
- Staff not in place
- No dedicated WPFG Trainer





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Funding

- Use your DHS Protective Security Advisor (PSA)
- TEEX
- State resources Personnel / Classes
- Do it yourself SE Seminar
- In house staff Trainers, planners, SMEs
- Preexisting contracts exercise support
- UASI grant funding (2013, 2014)





Successes

TRAINING

- 9 DHS OBP sponsored courses 400+
- Sports Management Course 80
- L947 4 Day EOC/IMT Interface course 200+
- Fairfax County EOC Orientation 30
- EOD Advanced Threat Assessment 18
- CDU Timely and regional 80+
- Fairfax EOC Red/Blue Team Orientation 75

EXERCISE

- Special Events Planning Seminar 200+
- Consequence Management Seminar & Workshop 250+
- Communications Drills 35
- RESF-8 Health/Medical TTX 50+
- RESF-15 External Affairs Workshop 40+
- DPSC 911 TTXs 60+
- GOC Workshop 25
- Operational Readiness FE 125+



Lessons Learned

Start early...!

- "It's bigger than you think"
- Exercise all Functional Areas
- Utilize workshops earlier
- Executive Summary over AARs
- You can squeeze 18 months into 6





<u>Recommendations - Staff</u>

- Fill the positions with the right personnel
- Give them the time and equipment needed
- Assign their duties and responsibilities to someone else (100% focus on the games)
- Identify staff requirements (travel, after hours)
- Identify potential resource needs early on
 - Staffing, administrative support, logistics supplies, space



Recommendations - Committees

- Establish appropriate committees
 - Steering (Overall authority, all groups represented)
 - Security
 - Medical / Health
 - Training and Exercise
 - Consequence Management
 - Transportation
 - Te<mark>chnolo</mark>gy
 - GIS, Radio Communications, Cellular, Wireless, Computer Aided Dispatch, Amateur Radio





Recommendations

- Early Planning
- Identify key operation center positions
- Develop job descriptions / roles and responsibilities
- Begin your after action process early on
- Involve the appropriate regional partners
- Document, document, document
 - Capture meeting notes, action items, suspense dates and assignments



<u>Recommendations</u>

- Use existing process both locally and with other partners
- Develop a monthly operations update / presentations
- Use Incident Command System (ICS)
 - Incident Action Plans (IAP / EOC AP)
 - Communications ICS205 and 205A



Recommendations

- Develop an operations manual (ConOps)
- Reduce "stove pipes"
 - Information shared laterally rather than up and down
- Common platform to store documents
 - Exercise version control
- Capture personnel costs from the beginning
 - Internal Order Number





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QUESTIONS







Thank You !







CONTACT

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