### 2015 World Police & Fire Games The Emergency Management Role









## **Discussion Topics**

- What are the World Police & Fire Games
- National Capital Region Coordination
- Emergency Management
- Games Operation Center (GOC)
- Emergency Operations Center (EOC)
- Command and Control
- Situational Awareness / Information Sharing
- Recommendations



The World Police & Fire Games are an opportunity to showcase the character and dedication of Public Safety Professionals from around the world.





# What are the World Police & Fire Games

- One of the largest multi-sport events worldwide
- Open to active and retired law enforcement and fire service personnel
- Olympic style and professional competition events
- 60% Law Enforcement / 40% Fire Service
- Held every two years
  - 2017 Montreal, Toronto, Canada or Not!
  - 20<mark>19 Ch</mark>engdu, China
  - 2021 Rotterdam, Netherlands
- Established in 1983







- **10** Event Days: June 26 July 5, 2015
- 53 Venues located throughout the region
- 61 Sporting Events
- 68 Countries Represented
- 5,500+ Volunteer Workforce
  - 9,875 Athletes
- **25,000+** Visitors to the Region for the Games



# SCHEDULED MAJOR EVENTS



### Opening Ceremony RFK Stadium n June 26, 2015

Anticipate 30,000+ to attend

Athlete Village Reston Town Center Athlete Registration, Entertainment, Medals Presented



Closing Ceremony Wolf Trap on July 5, 2015

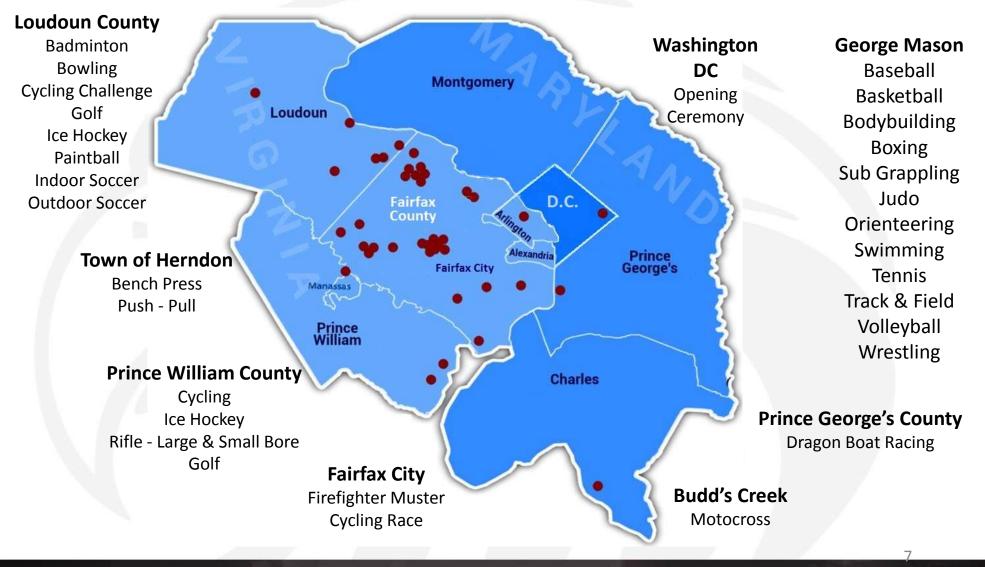




### **EVENTS & VENUES**

### The Games of Heroes $_{\text{\tiny TM}}$

### **Events & Venues in NCR**





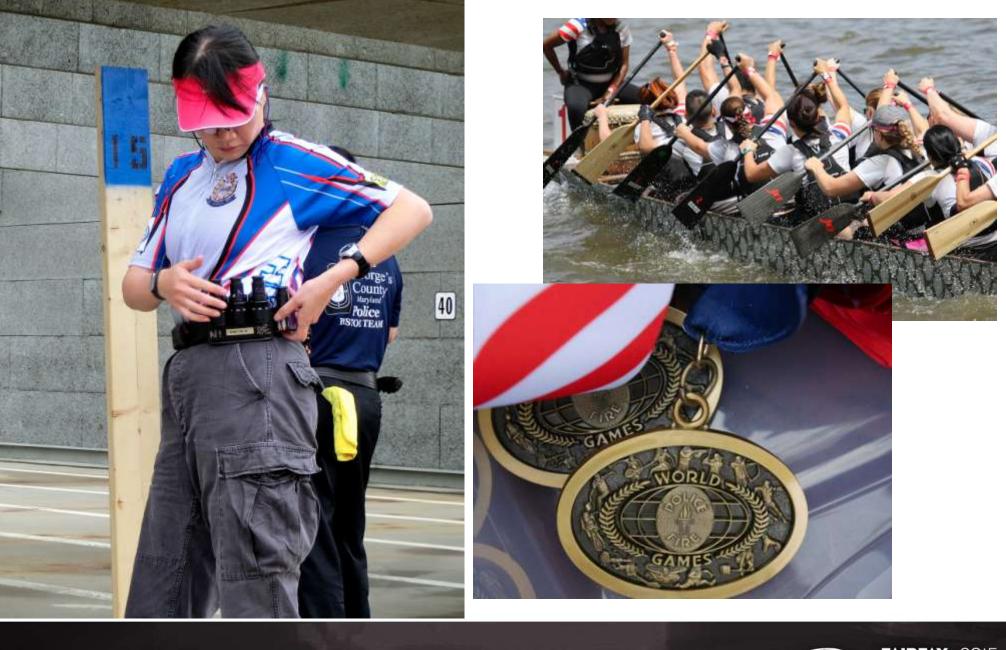
#### YOU SHOT WHAT ?







### The Games of Heroes $_{\text{\tiny TM}}$















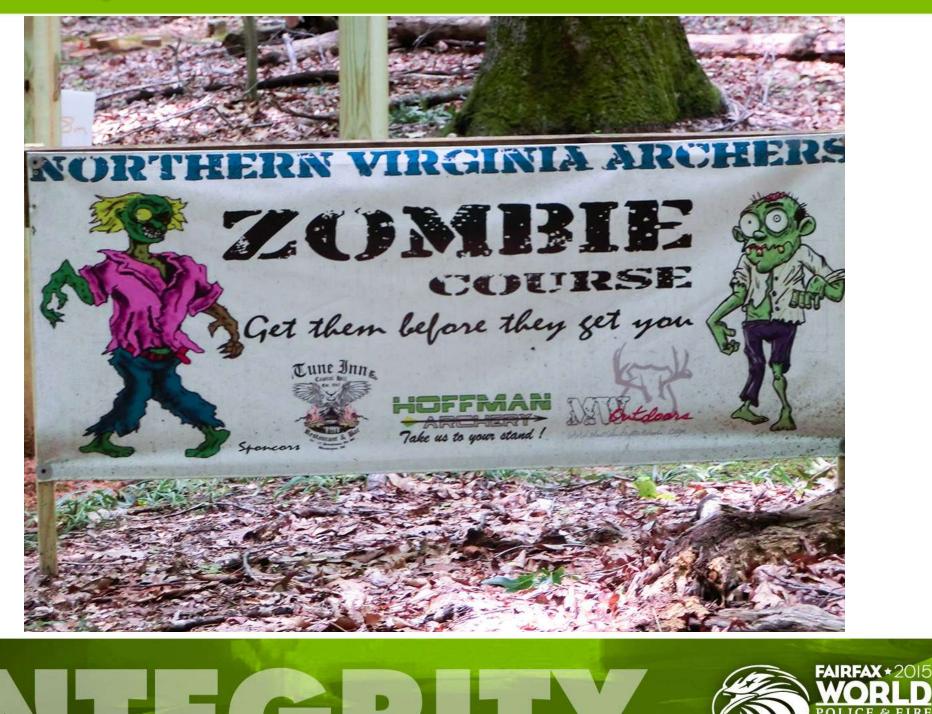












# National Capital Region Coordination

- First regional and multi-state World Police & Fire Games
  - Virginia, Maryland and District of Columbia
- Multiple Localities
  - Fairfax County, City of Fairfax, George Mason University, Town of Herndon, Northern
     Virginia Community College, Loudoun County, Prince William County, Prince Georges
     County, District of Columbia, St. Mary's County
- Multiple regional committees
  - Emergency Management, Police and Fire Chief, Health and Medical, Transportation, Public information, Planning and Training, WebEOC, Information technology



# <u>What we did!</u>

- Developed regional Consequence Management Plan
- Coordinated / administered all regional Training and Exercise
- EOC and GOC Operations
- Coordination with multiple local, state, federal partners
- Provided staff to WPFG committees
  - Security, Medical / Health, Transportation, Communications, Public Information, GIS. Training, Consequence Management, Operations
- Managed an internal steering committee
  - Developed regional operations briefing package
  - Identified action items, tracked, adjusted as needed



## **Command and Control**

Games Operation Center (GOC) **Emergency Operations Center (EOC) Reston Unified Command (RUC) Reston Hyatt Regency Operations** "The Glen" – Volunteer Operations **Logistic Support Operations** Games Media Operations - Reston Hyatt





## **Command and Control**

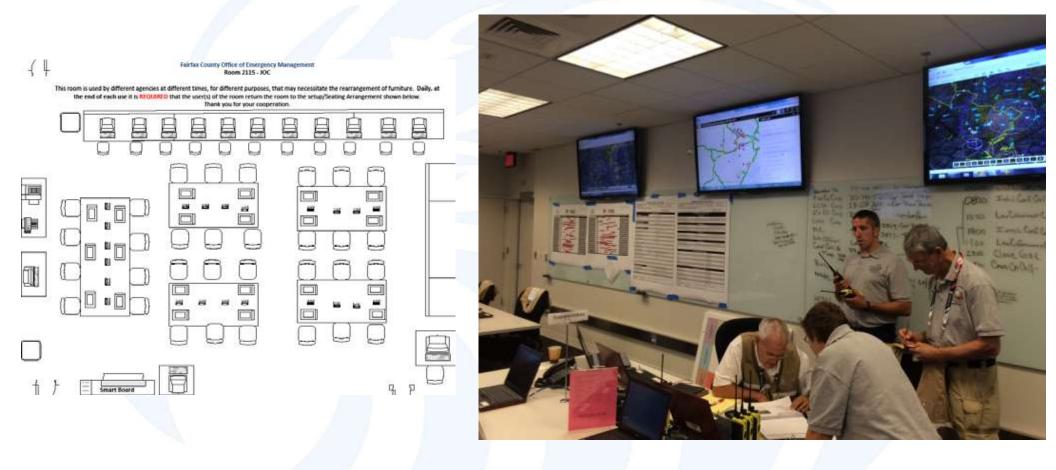
Northern Virginia Regional Intelligence Center George Mason University Operations Center Regional Hospital Coordinating Center (RHCC) FEMA Watch Desk Maryland Area Transportation Ops Center (MATOC) Cluster Management Venue Management





#### GAME OPERATIONS CENTER

## Game Operation Center (GOC)





# **GOC Responsibilities**

- Command level decision making
- Coordination / Notification with Federation and Board
- Coordinate with other command operations
  - Emergency Operations Centers
  - Command posts
  - Transportation operations
- Monitor Venues and Sports, Security, Transportation, Logistics, Medical
- Provide Situational Awareness
  - Incident Action Plan
  - Situation Reports / Spot Reports
  - WebEOC, HSIN
  - Emergency Messaging



## <u>Game Operations Center – Lessons Learned</u>

#### Identify leadership

- One of the first positions to fill
- Must have the authority to do the job

### Identify key functions

 Operations, Logistics, Security, Transportation, Medical, Sports and Venue management

### Hours of Operation

Consider transportation start and end times

### Staff expectations

- 8 or 12 hour shifts (other)
- Additional staffing needs (Backfill for sickness or other)
- Training



## Game Operations Center – Lessons Learned

### Identify a location

- Consider cost
- Consider existing infrastructure
- Consider access control and security
- Consider a backup location
- Weather impacts
- Co-location with existing command infrastructure

### Identify Logistic needs and support

 Food, facility support, parking for staff, command vehicles, media, volunteers, access control/badging and VIP

### Identify Technology needs and support

 Computers, printers, plotters, desk phones, cellular coverage, radio communications, computer aided dispatch, audio visual screens, satellite phones, facsimile, highway / security camera access and IT support



#### **EMERGENCY OPERATIONS CENTER**

# **Emergency Operation Center (EOC)**







# EOC Responsibilities

- Command level decision making
- Support the Games Operations Center
- Coordination / Notification with senior county officials / elected
- Coordinate with other command operations
  - Emergency Operations Centers
  - Command posts, department operation centers
  - Transportation
- Monitor security, weather, transportation
- Provide local and regional Situational Awareness
  - EOC Action plans
  - Situation Reports
  - WebEOC, HSIN
  - Emergency Messaging



## EOC Organization – Lessons Learned

- Identify EOC Command and other key functions
  - Planning, Logistics, Liaisons, Public Information
- Implement Incident Command System
- Identify process to capture costs and expenditures
- Set staff expectations
  - Shift schedules (Hours of Operation)
  - Cancel all leave
  - No planned meetings / outreach
- Reserve Space in advance
  - Meeting / Conference rooms
  - Training space
  - Meal facility
  - Parking



# Information Sharing

- Use established procedures
- NCR WPFG Venue Board (WebEOC)
- HSIN Community of Interest WPFG (Regional Health, Public Information, Security, Information Sharing)
- Situation Reports (FFX EOC, GOC, NVRIC, Security)
- Everbridge Alerting System
- Transportation MATOC Updates



### WPFG Venue Board

Op. Readiness Exercise 96/15/15	World Police ar Ven	Filter By Game Status 👫					
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Sporting Event	Venue Name	Date	Game Status	Clusters	Jurisdiction	Act	on
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Boxing	GMU CENTER FOR THE ARTS	2/1	Upcoming	Cettal	Fairlax County	Details	Map
Boxing	GMU CENTER FOR THE ARTS	6/22	Upcoming	Central	Fairtax County	Details	Map
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Cycleg - Hill Climb	MT. WEATHER / LOUDOUN COUNTY	7/3	Upcoming	North	Loudoun	Dutatio	Magi
Cycling - Mountain Bike	FOUNTAINHEAD REGIONAL PARK	6/28	Upcoming	south	Fairfax County	Details	Map
Cycling - Road Race	PRINCE WILLIAM FOREST PARK	6/28	Upcoming	Boutt	Prince William	Datata	Magi
Cycling - Sprint	FCC.IA DRIVING RANGE	6/27	Upcoming	West	Fairfas County	Details	Map



### NCR Emergency Operations Centers

	EDC Type	EOC Status	Activation Level	Local Emergency Declared	Last Updated	Detail
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ICM	Primary	OPEN	Monitoring		11/10/2014 11:36:33	View
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MATA	Primary	CLOSED	None		03/05/2015 19:15:02	Mew
PFG-GOC	Primary	CLOSED	None		04/08/2015 10:42:33	View
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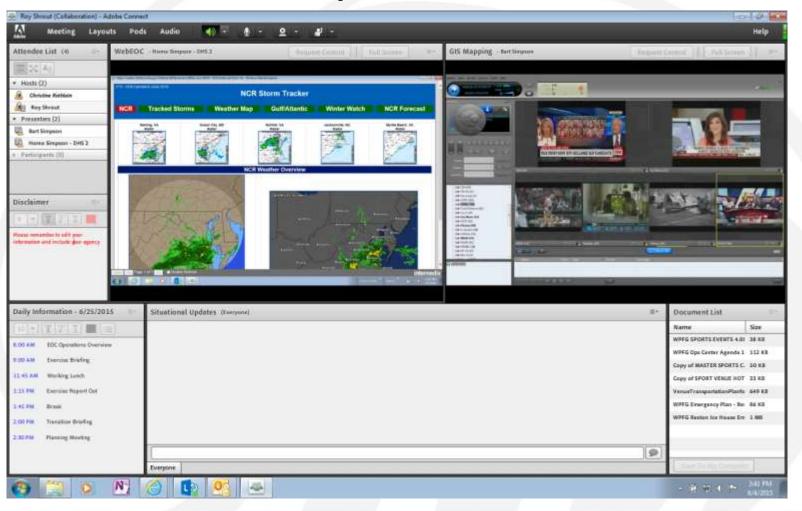


## Homeland Security Information Network

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## Homeland Security Information Network





## WPFG Emergency Alert Messaging

#### User Groups:

- 1. Athletes
- 2. Medical volunteers
- 3. WPFG Staff
- 4. General Volunteers

#### 4 key events meriting messages be sent to all Groups:

- 1. Event Cancellation
- 2. Imminent Severe Weather
- 3. Major Transportation Incident
- 4. Potential/Confirmed Instances of Intentional Harm or Hazards







# HOW WE DID IT

### THE PROCESS

- Develop the Plan
  - the planning process
  - the planning team
- Validate the Plan
  - select that group
  - the training
- Finalize the Plan
  - The steps
  - approval





### **The Partners**



The Consequence Management Plan was not writter vacuum. Local, Regional, State, Federal, and Games Officials were all on the Planning team.

(WPFG Functional Areas, NVRIC, VDEM, MEMA, Health)









## WHY RE-INVENT THE WHEEL

### PLANS

- The NCR Threat and Hazard Identification and Risk Assessment
- Regional Emergency Coordination Plan (RECP)
- Regional Emergency Evacuation Transportation Coordination (REETC) Annex
- The Disease Surveillance Annex of the RECP

2015 WORLD POLICE AND FIRE GAMES CONSEQUENCE MANAGEMENT PLAN



### THE EXERCISES

The Consequence Management Plan Development team worked with the OEM Training and Exercise Team and developed validating exercises

- Consequence Management Planning Workshop
- Consequence Management Seminar





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#### CONSEQUENCE MANAGEMENT WORKSHOP

### CONMAN Workshop





#### Consequence Management Planning Workshop

- A Consequence Management Plan has been drafted by regional planners
- The Workshop purpose is to build upon the existing draft Consequence Management Plan and develop it into a near final document. The goal is to build a simple, flexible plan that is executable.





### Consequence Management Planning Workshop

- The County
  - OEM, Health Transportation, Fire, Police, Public Affairs...
- The State
  - Arlington County, Prince William County, Loudoun County, City of Fairfax Virginia Department of Emergency Management, National Guard...
- The Games
  - Health, Logistics, Security, WPFG Senior Leaders...
- The Feds
  - FEMA, Health and Human Services...
- WPFG Consequence Management Planning Team



#### CONSEQUENCE MANAGEMENT SEMINAR

### **CONMAN** Seminar







#### **Consequence Management Seminar**

- Validate and exercise the NCR WPFG Consequence Management Plan produced by the regional Consequence Management Planning Group.
- Based on existing jurisdictional and regional plans throughout the NCR including the Regional Emergency Coordination Plan (RECP).
- Facilitated discussion involving three separate scenarios that could potentially impact the National Capital Region (NCR) during the Games.
- Scenarios selected based on the NCR Threat and Hazard Identification and Risk Assessment (THIRA).



### We're Done

### THE STEPS TO APPROVAL

- The final plan was presented to National Capital Region -Regional Emergency Support Function 5 (R-ESF5) for approval and signature.
- Final Plan is Distributed to the National Capital Region and Federal, State, Local partners.



# Training and Exercise Impact & Expectation







#### TRAINING

## Obstacles

### Creative thinking

- Regional Team
- Limited money
- Limited scope 501c3
- WPFG Staff not planners
- Most plans not developed yet
- Staff not in place
- No dedicated WPFG Trainer





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### Funding

- Use your DHS Protective Security Advisor (PSA)
- TEEX
- State resources Personnel / Classes
- Do it yourself SE Seminar
- In house staff Trainers, planners, SMEs
- Preexisting contracts exercise support
- UASI grant funding (2013, 2014)





### Successes

#### TRAINING

- 9 DHS OBP sponsored courses 400+
- Sports Management Course 80
- L947 4 Day EOC/IMT Interface course 200+
- Fairfax County EOC Orientation 30
- EOD Advanced Threat Assessment 18
- CDU Timely and regional 80+
- Fairfax EOC Red/Blue Team Orientation 75

#### EXERCISE

- Special Events Planning Seminar 200+
- Consequence Management Seminar & Workshop 250+
- Communications Drills 35
- RESF-8 Health/Medical TTX 50+
- RESF-15 External Affairs Workshop 40+
- DPSC 911 TTXs 60+
- GOC Workshop 25
- Operational Readiness FE 125+



### Lessons Learned

### Start early...!

- "It's bigger than you think"
- Exercise all Functional Areas
- Utilize workshops earlier
- Executive Summary over AARs
- You can squeeze 18 months into 6





## <u>Recommendations - Staff</u>

- Fill the positions with the right personnel
- Give them the time and equipment needed
- Assign their duties and responsibilities to someone else (100% focus on the games)
- Identify staff requirements (travel, after hours)
- Identify potential resource needs early on
  - Staffing, administrative support, logistics supplies, space



## **Recommendations - Committees**

- Establish appropriate committees
  - Steering (Overall authority, all groups represented)
  - Security
  - Medical / Health
  - Training and Exercise
  - Consequence Management
  - Transportation
  - Te<mark>chnolo</mark>gy
    - GIS, Radio Communications, Cellular, Wireless, Computer Aided Dispatch, Amateur Radio





### **Recommendations**

- Early Planning
- Identify key operation center positions
- Develop job descriptions / roles and responsibilities
- Begin your after action process early on
- Involve the appropriate regional partners
- Document, document, document
  - Capture meeting notes, action items, suspense dates and assignments



### <u>Recommendations</u>

- Use existing process both locally and with other partners
- Develop a monthly operations update / presentations
- Use Incident Command System (ICS)
  - Incident Action Plans (IAP / EOC AP)
  - Communications ICS205 and 205A



## **Recommendations**

- Develop an operations manual (ConOps)
- Reduce "stove pipes"
  - Information shared laterally rather than up and down
- Common platform to store documents
  - Exercise version control
- Capture personnel costs from the beginning
  - Internal Order Number





The Games of Heroes

#### QUESTIONS







## Thank You !







CONTACT

## **Contact Information**

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